

HCV Headlines



MARCH 2016

UPCOMING EVENTS

Landlord Orientation:

Learn how to participate in the HCV Program or get participation reminders

1635 Western Ave

10:00 - 11:00 AM

- April 5, 2016
- April 19, 2016

A Cookie and A Chat

- April 20, 2016
- May 18, 2016
- June 22, 2016
- July 20, 2016

Marketing Mondays

2:30—4:00 PM

- March 28, 2016
- April 4, 2016
- April 11, 2016

CMHA recently discovered technical issues with our inspection reports. The issue is caused by a glitch that is producing inspection reports that show every item listed on the report as a “failed” item. You can easily identify the mishap because the items that are marked incorrectly do not indicate a “responsible party” for the deficiency.

Additionally, we’ve seen the inspection result of “final fail” noted in the system when the first reinspection “fails” which prompts an abatement to be placed on the unit.

I apologize for the mishap and can assure you that CMHA is working hard with our software vendor to resolve the issues. If you experience either of these problems, please contact our office at 977-5804 or email alicia.morlatt@cintimha.com with the unit address, date of inspection and the tenant’s name. We will not abate any payments caused by this system error. Owners will be provided a corrected copy of the inspection report and provided an opportunity to correct the deficiencies prior to any abatement of payments.

Thanks,

Lisa Isham

Housing Choice Voucher Program Director



Weather Extensions



Exterior painting... handrail installation... sidewalk and stair repairs... Time is running out for the approved weather extensions. Now is the time to correct the problems, the extensions will end May 15th. HCV Inspectors will be out checking property Monday, May 16th. If you have ques-

tions about your inspection time, call Inspections Manager Mr. Payne at 513.977.5863.

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Do you know about the FREE classes HCV offers owners and managers? We are planning the CMHA U schedule now. You can see the training handouts from previous classes on Property Owners page of www.cintimha.com.



HCV Customer Service

Answering your questions
Monday through Friday

8:00 AM—4:30 PM

(513) 977.5800

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Cintimha

Cookie & Chat is Back

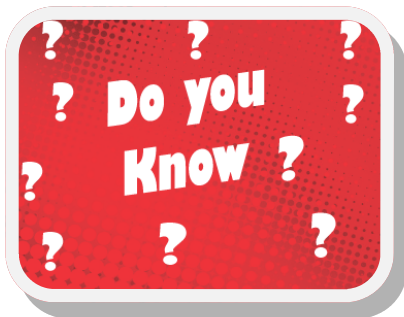
HCV Director Lisa Isham and managers Eric Payne and Myron Reynolds were at the first Cookie & A Chat for 2016. There were a dozen owners and managers in attendance March 16th. Questions were asked about inspections, RTAs and lease enforcement. A Cookie & A Chat is a great opportunity to speak with HCV managers about the program and share best practices with other property owners.

We hope to see you at a future event. The full schedule for A Cookie & A Chat can be found at www.cintimha.com on the Events page.



A Super Time

Thank you to everyone who stopped by the CMHA Super Booth at the Greater Cincinnati Northern Kentucky Apartment Association Trade Show, March 10th. HCV Team members answered questions about the HUD VASH Program, The Good Neighbor Program and general questions about HCV and CMHA as a whole all while signing the Expo Game Card for hundreds of participants looking to win cash.



HUD is considering changing from HQS inspections to a new inspection protocol called UPCS-V. UPCS-V introduces new measures to enhance the consistency and objectivity of the inspection process, and will provide more information about the condition of individual housing units. Congress expressed the need to update the housing quality standards in order to reflect current advances in home inspections and changes to standards of health and safety threats in homes today. Through this initiative, HUD aims to clarify and streamline inspection processes for PHAs and inspectors, while increasing owners' and tenants' access to detailed information about their homes. For more information, please visit HUD's website at www.HUD.gov. CMHA will keep owner's abreast of the upcoming changes with the HCV program.