# **HCV** Headlines



December 2016

**UPCOMING EVENTS** 

### **Landlord Orientation:**

Learn how to participate in the HCV Program or get participation reminders

1635 Western Ave

10:00 - 11:00 AM

- January 10, 2017
- January 31, 2017

#### **Marketing Mondays**

2:30-4:00PM

- January 9, 2017
- January 30, 2017
- February 13, 2017

Register for CMHA Events at www.Cintimha.com/ calendar

CMHA Offices Closed

January 16 & 20

The occupancy rate in the Housing Choice Voucher program is at an agency high and we could not have achieved that without your partnership. CMHA is committed to providing Gold Standard service and open communication with everyone we serve. This message serves as an important update about an agency wide change; CMHA will exercise a furlough starting January 20, 2017. We are expecting the agency wide closings to stay in effect every other Friday through June 30, 2017. CMHA will continue to respond to the needs of property owners, tenants and the entire Hamilton County Community.

Also, we are currently developing new outreach for current and new property owners. The initiative is called *HCV on the Move* and the goal is to expand housing opportunities for Hamilton County families. *HCV on the Move* will kick-off with something everyone can join, a Landlord Referral program. The team members behind the program are working out the details and will share the information in early 2017 so be sure to check the Landlord page of www.cintimha.com and the Partner Portal for details.

Thank you to those of you who have taken the time to participate in the property owner survey. As you know ideas and comments shared with HCV are thoughtfully considered and oftentimes they lead to program enhancements. It's not too late to take the survey; it will be posted on-line through the end of the year.

Happy Holidays,

Lisa Isham - Housing Choice Voucher Program Director

### **Wait List Opening**



The HCV Program has reached all-time highs for the agency but the need for affordable housing is still great in Hamilton County. Therefore CMHA Is excited to announce the opening of the Housing Choice Voucher Program Wait List. Families, Veterans, the elderly, the disabled and low to moderate income families can submit pre-applications for the HCV Wait List January 24-27online only. The HCV Program staff is currently se-

curing access to public computers across the county. If you know an organization with a bank of computers available for public use, please email <a href="Landlordout-reach@cintimha.com">Landlordout-reach@cintimha.com</a> with the name of the organization and the contact person's information.

from the

Director's Desk

#### Have You Moved?

Several invitations to various HCV Program events have been mailed out and many come back undeliverable. If you or your business have moved please make sure you complete an Owner Change of Address form. It's easy to do, go to the new CMHA website,

## www.cintimha.com,

and click on the Landlords page. Once there scroll to documents and click the blue box. Directions on how to return the completed form back to HCV are also on the page.



**HCV Customer Service** 

Answering your questions Monday through Friday

> 8:00 AM—4:30 PM (513) 977.5800

Like and follow us on social media.





**Cintimha** 

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## Home for the Holidays

CMHA and the Cincinnati VA are once again partnering as participants in the statewide Home for the Holidays push. This year the two agencies took on the goal of finding homes for 70 Veteran families via the HUD-VASH Program. If you have available units that could house a Veteran and his or her family please call the VA at (513) 977-6800 to get the process started.

Avondale apartment complex and completed full renovations at 11 of those units. On December 6, 2016 the property owners held an open house and leasing event just for HUD -VASH participants. Several Veterans toured the site and some submitted RTAs during the two-hour event. Thank you Blue Tide Partners for helping Veterans secure a Home for the Holidays!

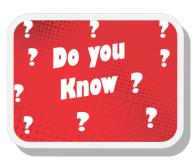
recently purchased a 40-unit





And we'd like to say a special thank you to one of our partners. Blue Tide Partners





As a way to enhance the RTA (Request for Tenancy Approval) experience, CMHA developed an RTA Portal that will allow you to check the status of RTAs. All visitors to the portal will be prompted to create a login and password for the site. You can repeat the partner portal log-in if desired. Once on the portal, you can find out if the RTA has been processed, if the unit has been inspected and if it has passed or failed the HQS inspection. Managers and owners with multiple companies can add several businesses under one profile or log-in.