

# HCV Headlines



March 2017

## UPCOMING EVENTS

### Landlord Orientation:

Learn how to participate in the HCV Program or get participation reminders

1635 Western Ave

10:00 - 11:00 AM

- March 21, 2017
- April 4, 2017
- April 18, 2017

### Marketing Mondays

2:30—4:00PM

- March 27, 2017
- April 10, 2017
- April 24, 2017

Register for CMHA Events at [www.Cintimha.com/calendar](http://www.Cintimha.com/calendar)

CMHA Offices Closed

March 31

April 14 & 28

We hear about many clashes between residents and owners that can often be settled without an eviction being filed or ending up in court. Were you aware that mediation services are available to both owners and tenants free of charge? CMHA will host a mediation services workshop, April 5<sup>th</sup> at 5:30 p.m. in its administrative office located at 1635 Western Avenue to educate owners about this available service. Please see the story below for full details on what you can expect at this free seminar. HCV staff is working on the 2017 "CMHA U" schedule for this year. Please contact us if you would like to have a seminar or training provided on a specific topic. All HCV sponsored events are posted on CMHA's website ([www.cintimha.com](http://www.cintimha.com)) and in the partner portal.

I would also like to take this opportunity, as spring quickly approaches, to remind your tenants about his or her responsibilities when it comes to yard upkeep and neighborhood standards. Prepare now by letting tenants know how often the grass should be cut, what is acceptable outdoor furniture, where to store bikes, and other outdoor items.

In addition, weather extensions granted last fall and winter will be due May 15, 2017. CMHA's inspectors will conduct reinspections of the exterior failed items to ensure that repairs were made by the due date. If the repairs are not completed, your HAP will go into abatement status.

Sincerely,

*Lisa Isham* - Housing Choice Voucher Program Director



## Settling Disputes



Do you need help resolving landlord-tenant disputes? Have you heard about Free mediation services available to you? Join us, April 5<sup>th</sup>, to learn about the free Housing Mediation Services Program at 5:30pm. Mediator Betsy Sato will be at the HCV Admin Office to explain how Housing Mediation Services offers help for landlords and tenants who disagree over housing situa-

tions. You will learn the most efficient ways to settle disputes, avoid court time and costs, improve resident retention and more. Visit [www.cintimha.com/calendar](http://www.cintimha.com/calendar) or call 513.977.5800 to sign up. Workshop registration is requested but not required.

## Be the Key

The HCV Program will roll out a Landlord Referral System. It's a great opportunity for you to win gift cards while helping families looking for a new home. Every property owner who refers a new property owner that executes a HAP contract with a voucher holder to the program will be entered in a pool for the drawing. More details to come!



HCV Customer Service

Answering your questions  
Monday through Friday

8:00 AM—4:30 PM

(513) 977.5800

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## Let's Talk

Let's Talk! The HCV 2017 schedule for "A Cookie and A Chat" has been posted. New this year, additional sessions on the schedule with the kick-off taking place March 22, 2017.

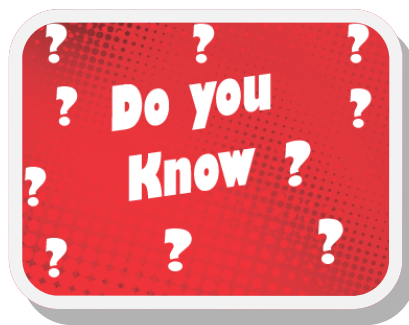
CMHA Property Owners, Property Managers and participants are invited to monthly meetings with management from the HCV Program. "A Cookie and A Chat" is an opportunity for you to

hear about program updates, learn about training opportunities, discuss program concerns and make recommendations to management staff. The events are held at the HCV Administrative office from 5pm to 6:30pm.

### Future "A Cookie & A Chat" meetings

- April 19, 2017
- May 17, 2017
- June 14, 2017

The complete schedule is posted on the CMHA calendar at [www.cintimha.com](http://www.cintimha.com).



When the Housing Choice Voucher Program is fully utilized there's \$70 million in payments available to property owners. CMHA offers several opportunities for you to connect with a vast pool of prospective tenants. We partner with the VA to house chronically homeless Veterans and their families. Plus you can join us at Marketing Mondays to showcase property to voucher holders looking to move or post your available units on [GoSection8.com](http://GoSection8.com) at no charge.