

HCV Headlines

May 2018



UPCOMING EVENTS

Landlord Orientation:

Learn how to participate in the HCV Program or get participation reminders

1635 Western Ave

10:00am—12:00pm

- June 12, 2018
- June 26, 2018

Marketing Mondays

2:30—4:00pm

- June 4, 2018
- June 11, 2018
- June 18, 2018

A Cookie & A Chat

5pm—6:30pm

- June 20, 2018
- July 18, 2018

Register for CMHA Events at www.Cintimha.com/calendar



Fourth of July

2018

We are proud to report that Cincinnati Metropolitan Housing Authority is participating in the 45 Day Challenge. The challenge is a local effort to house 45 homeless Veterans in 45 Days. Several of our partnering organizations including the Cincinnati VA Medical Center, Strategies to End Homelessness and Talbert House are joining us in this outreach. The efforts will re-ignite the Mayor's Challenge to officially end Veteran homelessness in Cincinnati and Hamilton County. The 45 Day Challenge began May 1st and in the first 24 hours four Veterans secured housing. The Housing Choice Voucher Program recently received additional funding for the HUD-VASH program and can now provide vouchers to 385 Veterans and their families. As a reminder, HUD-VASH provides homeless Veterans with housing and supportive services to help them remain housed. Renting property to a Veteran is a great way to thank him or her for their service. If you have available property and want to participate in the HUD-VASH program, please call the VA at (513) 977-6800.

Sincerely,

Lisa Isham

Housing Choice Voucher Program Director



Banquet Banter



We are busily planning the 2018 Property Owners' Appreciation Banquet. Every year we highlight different partnering organizations and the great work they do to house families in need of affordable housing. This year we will introduce you to multiple organizations that focus on serving individuals with disabilities. Do you know about LADD, CILO or NED? Learn how each organization works with the Housing Choice Voucher Program to provide safe and decent affordable housing solutions for an underserved population. Further details about the 2018 Appreciation Banquet will be shared online and in this newsletter.

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Did you miss the Fair Housing CMHA U? Do not worry, the training handouts are on the Landlords section of www.cintimha.com

HCV Customer Service

Answering your questions
Monday through Friday

8:00 AM—4:30 PM

(513) 977.5800

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Cintimha

Inspector's Note on Abatements

Repairs have been completed at the unit that was under abatement, so what do you do next? The first step is to make sure you receive the proper documentation from the contractor who completed the work. Proper documentation includes invoices and receipts on the contractor's stationary and it should indicate the type of work that was done and when it was completed. Keep in mind, each invoice or receipt is reviewed and approved by the Inspections Manager. If you do the repairs an HQS Owner Self-Certification Form (found on www.cintimha.com) should be completed and submitted to Inspections. Once the deficiency is up to standard, notify us

to schedule a re-inspection by phone at (513) 977-5873 or Eric.Payne@cintimha.com.

In addition, extensions for abated items are granted according to HUD established guidelines. All extension requests must be filled out on the Request for Extension on Repairs form found online and submitted at the HCV Administrative Office. Each request will be reviewed and approved/denied on a case by case basis. Typically, extensions are granted when items like rare sized doors and windows are not readily available for purchase. Life threatening items like sewage backups and floods will not qualify for an extension. Be sure to join us **June 13th**

for the *Winning at Inspections CMHA U* where we will arm you with the tools needed to find success during an inspection and avoid abatements. Register now on the events calendar at www.cintimha.com or call Customer Service at (513) 977 - 5800.



Did you know... Establishing a list of maintenance charges is good business because it lets tenants know up-front who is responsible for damages and it helps avoid disputes about the cost of repair work that is above normal wear and tear. The Charge List should be provided to all renters and incorporated into your lease agreement at the time of move-in. A maintenance charge list does not violate program rules as long as it is applied to both assisted and non-assisted renters. And It's great to document: take pictures of the damage and include in the tenant's file.