



1/29/19

To: HCV Program Participants

It has come to our attention that Inspection Results and Appointment letters didn't go out for mailing beginning 1/18/19 – 1/28/19 due to a glitch in our system. The problem has been fixed and the original letters will now be mailed to you.

CMHA will provide an extension of 30 days on any failed inspections that were conducted during 1/18/19 -1/28/19, to accommodate the untimely notice of the result and list of deficiencies that were found. CMHA will also reschedule inspection appointments for any family unable to be present for the date and time listed on the original inspection letter. If you need to reschedule, please contact our office by calling 513-977-5800 or emailing your request to [hcvhelp@cintimha.com](mailto:hcvhelp@cintimha.com).

CMHA apologizes for this situation and appreciates your patience and understanding regarding this matter.

Sincerely,

*Lisa Isham*

Lisa Isham  
Director of the Housing Choice Voucher Program