

HCV Headlines

December 2019



Due to staff training,
there will be no:

RTA Express

January 9

Walk-In Specialists

January 6-10, 2020

Thank you for your continued participation in the Housing Choice Voucher (HCV) Program. As previously disclosed, CMHA is implementing an advanced new software system throughout our agency. The new system will bring more efficiencies and enhancements to the day-to-day operations of the agency. We are excited to announce that on February 3, 2020 the HCV department will “go live” with the new YARDI software, which features enhanced portals. As stated in the communication sent to you, there will be a short period from January 22, 2020 to February 2, 2020 where CMHA staff will not have access to either our current or the new system. Additionally, CMHA will only process one check run for the month of February, which will be dated for February 3, 2020. The cutoff period for documents to be returned for payment on February 3, is January 17, 2020. Contracts returned after that date will be paid on March 3, 2020. If you did not receive a letter by mail you can find it on the Landlord page of our website: www.cintimha.com. Please ensure to keep the department updated with any contact information changes. Those documents are similarly located on the website and partner portal.

Also, many great things are happening at CMHA. We submitted applications for additional HUD-VASH Vouchers and Mainstream Vouchers. The vouchers will provide housing subsidy for our Veterans and people with disabilities. CMHA was awarded vouchers for both programs! Now the HCV Program, along with you, can assist more than 100 additional individuals and families seeking independence and self-sufficiency through affordable housing solutions.

Happy Holidays,

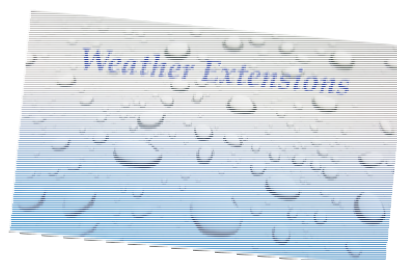
Lisa Isham



Holiday Closings

December 24-25,
2019

January 1, 2020



Inspector's Note:

We have a few reminders for you now that the colder weather has arrived. When the outside temperature is 60 degrees Fahrenheit or below it is property owner responsibility to maintain the heat at 70 degrees. Also, we understand heavy rain, snow and extreme cold can cause renovation delays. So the weather extensions for exterior work are being permitted on concrete, painting, roofing and other exterior repairs. Please contact Manager of Landlord Compliance Tim Salvador at 513.977.5863 to request a weather extension. All other extension requests should be made in writing to Mr. Salvador 2 days prior to the due date for repairs with the Request for Extension form on the HCV Documents Download page. Inspectors will check the repairs in May of 2020.

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You are appreciated

Thank you to everyone who attended the fifth annual Property Owners Appreciation Banquet. The CMHA team worked hard to make the event one that was memorable for all who attended. Your partnership with the HCV program is appreciated. During the banquet, we recognized 10 owners, managers and community partners with the CMHA Celebrates Excellence Award. Lighthouse Youth and Family Services and CMHA partner together to house young adults aging out of foster care and that partnership was highlighted in a video presentation. For those of you who could not make the banquet, you can watch the video online at www.cintimha.com.



HCV Customer Service

Answering your questions
Monday through Friday

8:00 AM—4:30 PM

(513) 977.5800

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Cintimha



Do You Know: The Housing Choice Voucher Program partners with the Cincinnati VA? The partnership with the VA was formed to help Veterans who struggle with housing. This collaboration provides Veterans with housing vouchers and VA supportive services such as health care, mental health treatment and substance use counseling. It is best known as the HUD VASH program and it helps Veterans in their recovery process and with their ability to maintain housing in the community. Checkout the video about the importance of property owners willing to house Veterans on the Landlords page at www.cintimha.com.