

# Housing Choice Voucher (HCV) Program Contact Information

Housing Choice Voucher (HCV) Program Contact Information					Effective 4/25/2021
<b>Customer Service: (513) 977-5800</b>					<b>The area code for all CMHA Phone and Fax #s below is (513)</b>
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Entities M to Z	Ms. Fikes	455-3951	665-2928	<a href="mailto:claudette.fikes@cintimha.com">claudette.fikes@cintimha.com</a>	
New Admission or Port Ins	Your Specialist is:	Phone #	Fax #	Email Address	
	Ms. Cabrera	977-5801	665-2984	<a href="mailto:christiana.cabrera@cintimha.com">christiana.cabrera@cintimha.com</a>	
Port Billing / PBV /Lead	Your Specialist is:	Phone #	Fax #	Email Address	
	Ms. Kessling	977-5837	665-2910	<a href="mailto:kristin.kessling@cintimha.com">kristin.kessling@cintimha.com</a>	
VASH/CHOICE	Your Specialist is:	Phone #	Fax #	Email Address	
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Questions about Inspections		Phone #			
To schedule a NEW MOVE or Emergency Inspection		977-5813		<a href="mailto:kimberly.mcdonald@cintimha.com">kimberly.mcdonald@cintimha.com</a>	
To schedule an Annual or Complaint Inspection		977-5873		<a href="mailto:heather.butler@cintimha.com">heather.butler@cintimha.com</a>	
Questions about Family Self-Sufficiency and Homeownership:					
If your last name begins with:		Your FSS Coordinator is:	Phone #	Fax #	Email Address
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Hayes, K - Z	Ms. Ollennu	977-5827	665-2925	<a href="mailto:priscilla.ollennu@cintimha.com">priscilla.ollennu@cintimha.com</a>	
If your last name begins with:		Your Specialist is:	Phone #	Fax #	Email Address
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*Revised Public Contact effective 4.25.2021.xls*

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