

Housing Choice Voucher (HCV) Program Contact Information

Housing Choice Voucher (HCV) Program Contact Information					Effective 2/11/2022
Customer Service: (513) 977-5800 Email Address: hcvhelp@cintimha.com					
The area code for all CMHA Phone and Fax #s below is (513)					
Customer Service Representatives 8:00 a.m. - 4:30 p.m.		Dept Phone Number			
Kesha Bennett		977-5800			
Catherine Gibson		977-5800			
Teresa Ferrarelli		977-5800			
John Parkin		977-5800			
Aurion Wells		977-5800			
Linda Williams		977-5800			
San Wilson		977-5800			
Landlord Outreach Coordinator Caseload		Phone #	Fax #	Email Address	
Entities Numbered 1-9 & A to L	Miranda Taylor	977-5861	665-2921	miranda.taylor@cintimha.com	
Entities M to Z	Claudette Fikes	455-3951	665-2928	claudette.fikes@cintimha.com	
New Admission or Port Ins	Your Specialist is:	Phone #	Fax #	Email Address	
A-L	Christiana Cabrera	977-5801	665-2984	christiana.cabrera@cintimha.com	
M-Z	Alyssa Kidd	639-0612	665-2915	alyssa.kidd@cintimha.com	
RTA	Your Specialist is:			Email Address	
	Anita Blue	977-5868	665-2961	anita.blue@cintimha.com	
	Kacee Turner	639-0608	665-2935	kacee.turner@cintimha.com	
HAP Contracts	Your Specialist is:	Phone #	Fax #	Email Address	
	Melissa Plybon	977-4451	665-2992	melissa.plybon@cintimha.com	
Termination Clerk		Phone #	Fax #	Email Address	
	Kahliya McKinney	977-6851		kahliya.mckinney@cintimha.com	
Port Billing / PBV /Leads	Your Specialist is:	Phone #	Fax #	Email Address	
	Kristin Kessling	977-5837	665-2910	kristin.kessling@cintimha.com	
	Antonio Roberts	977-5812	665-2903	antonio.roberts@cintimha.com	
VASH/CHOICE	Your Specialist is:	Phone #	Fax #	Email Address	
HUD VASH, NEDII, MOD	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com	
Questions about Inspections		Phone #	Fax #	Email Address	
To schedule a NEW MOVE or Emergency Inspection		977-5813	665-2922	kimberly.mcdonald@cintimha.com	
HQS Payments, Holds and Abatements		977-5873	665-2922	heather.butler@cintimha.com	
To schedule an Annual or Complaint Inspection		977-5873	665-2922	heather.butler@cintimha.com	
Rent Reasonable/Change of Ownership		639-0626	665-2932	erika.miller@cintimha.com	
Questions about Family Self-Sufficiency and Homeownership:					
If your last name begins with:	Your FSS Coordinator is:	Phone #	Fax #	Email Address	
A- Hayes, J	Allason Randolph	977-5840	665-2926	allason.randolph@cintimha.com	
Hayes, K - Z	Priscilla Ollennu	977-5827	665-2925	priscilla.ollennu@cintimha.com	
If your last name begins with:	Your Specialist is:	Phone #	Fax #	Email Address	

Housing Choice Voucher (HCV) Program Contact Information

A - Bean	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Beao - Bron	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
Broo - Carst	Nakia Dockery	977-5879	665-3142	nakia.dockery@cintimha.com
Carsu - Cop	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Coq - Dip	Alexis Holmes	977-5826	665-2960	alexis.holmes@cintimha.com
Diq - Dorr	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com
Dors - Dowd	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com
Dowe - Drt	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com
Dru - Dul	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Dum - Dx	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Dy - Edwards, C	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Edwards, D - Ellin	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Ellio - Englh	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
Engli - Eu	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
Ev - Evans, N	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Evans, O - Faira	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Fairb - Fayd	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Faye - Ferg	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Ferh - Gop	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Goq - Harris	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Harrisa - Hos	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Hot - Howard, F	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com
Howard, G - Howard, Shaq	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com
Howard, Shar - Hubbard, U	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Hubbard, V - Huffaker, R	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Huffaker, S - Hunm	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Hunn - Hunter, U	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Hunter, V - Hutchinson, S	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Hutchinson, T - In	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
Io - Jackson, A	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Jackson, B - Jackson, I	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
Jackson, J - Jackson, L	Nakia Dockery	977-5879	665-3142	nakia.dockery@cintimha.com
Jackson, M - Jackson, Th	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com
Jackson, Ri - Jackson, Th	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Jackson, Ti - James, A	Paulo Villavicencio	977-5865	665-2958	paulo.villavicencio@cintimha.com
James, B - Jeffers	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Jeffert - Jenkins ,R	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Jenkins, J - Joe	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Jof - Kennec	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Kenned - Lop	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com

Equal Opportunity Employer, Equal Housing Opportunities

Housing Choice Voucher (HCV) Program Contact Information

Loq - McKee	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
McKef - Murray	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Murraz - Napier, R	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com
Napier, S - Ned	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com
Nee - Net	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Neu - Nh	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com
Ni - Noq	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Nor - Nt	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Nu - Odn	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Odo - Oq	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Or - Oz	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
P - Patz	Nakia Dockery	977-5879	665-3142	nakia.dockery@cintimha.com
Pau - Pearr	Paulo Villavicencio	977-5865	665-2958	paulo.villavicencio@cintimha.com
Pears - Penm	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
Penn - Perm	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Pern - Pets	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Pett - Phillips, C	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Phillips, D - Phil	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Phim - Pitts, B	Alexis Holmes	977-5826	665-2960	alexis.holmes@cintimha.com
Pitts, C - Poq	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com
Por - Powell, D	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com
Powell, E - Powers, S	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com
Powers, T - Price, Q	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Price, R - Pruitt, J	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Pruitt K - Pz	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Q - Railey, S	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
Railey, T - Ranj	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Rank - Redmond, C	Nakia Dockery	977-5879	665-3142	nakia.dockery@cintimha.com
Redmond, D - Reese, K	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Reese, L - Rem	Paulo Villavicencio	977-5865	665-2958	paulo.villavicencio@cintimha.com
Ren - Rh	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
Ria - Richardson, K	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Richardson, L - Riles	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Rilet - Rivers, D	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Rivers, E - Robers	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Robert - Shel	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Shem - Stalli	Paulo Villavicencio	977-5865	665-2958	paulo.villavicencio@cintimha.com
Stallj - Starkr	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com
Starks - Stef	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com
Steg - Stevens, M	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com

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Stevens, N - Stewart, S	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Stewart, T - Ston	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Stoo - St	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Su - Suttk	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Suttl - Talk	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
Tall - Taylor, D	Nakia Dockery	977-5879	665-3142	nakia.dockery@cintimha.com
Taylor, E - Taylor, Q	Lauren Choate	977-5802	665-2931	lauren.choate@cintimha.com
Taylor, R - Terrell, L	Paulo Villavicencio	977-5865	665-2958	paulo.villavicencio@cintimha.com
Terrell, M - Thomas, A	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
Thomas, B - Thomas, J	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Thomas, K - Thomas, Q	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Thomas, R - Thompson, B	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Thompson, C - Thompson, M	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Thompson, N - Thornton, J	Amanda Tombragel	977-4835	665-2976	amanda.tombragel@cintimha.com
Thornton, K - Tob	Anita Bonner	977-5810	665-2994	anita.bonner@cintimha.com
Toc - Tracy, J	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Tracy, K - True	Betty Bildner	977-5856	665-2957	betty.bildner@cintimha.com
Truf - Tucker, D	Brittany Mathews	977-5818	665-2979	brittany.mathews@cintimha.com
Tucker, E - Turnb	Chris Sydnor	977-5822	665-2954	chris.sydnor@cintimha.com
Turnc - Turner, K	Nick Workman	977-5867	665-2973	nick.workman@cintimha.com
Turner, L - Underwood, H	Jessica Heard	977-5848	665-2996	jessica.heard@cintimha.com
Underwood, I - Vick	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com
Vicl - Wade, L	Tameka Thomas	977-5850	665-2966	tameka.thomas@cintimha.com
Wade, M - Walker, D	Nakia Dockery	977-5879	665-3142	nakia.dockery@cintimha.com
Walker, E - Walker, R	Paulo Villavicencio	977-5865	665-2958	paulo.villavicencio@cintimha.com
Walker, S - WallH	Quinton Wall	977-4828	665-2982	quinton.wall@cintimha.com
Walli - Wal	Sandra Mays	977-5819	665-2906	sandra.mays@cintimha.com
Wam - Warre	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Warrf - Washington, E	Stephanie Hilton	977-5878	665-2962	stephanie.hilton@cintimha.com
Washington, F - Williams, G	Schavon Bush	977-5842	665-2905	schavon.bush@cintimha.com
Williams, H - Z	Vernon Davis	977-5817	665-3111	Vernon.Davis@cintimha.com