

Housing Choice Voucher (HCV) Program Contact Information

Housing Choice Voucher (HCV) Program Contact Information				Effective 6/30/2022
Customer Service: (513) 977-5800 Email Address: hcvhhelp@cintimha.com The area code for all CMHA Phone and Fax #s below is (513)				
Customer Service Representatives		Dept	Phone	
8:00 a.m. - 4:30 p.m.		Number		
Kesha Bennett	John Parkin	977-5800		
Dominique West	Ashley Thomas	977-5800		
Catherine Gibson	Teresa Ferrarelli	977-5800		
New Admission or Port Ins	Your Specialist is:	Phone #	Fax #	Email Address
A-L	Christiana Cabrera	977-5801	665-2984	christiana.cabrera@cintimha.com
M-Z	Alyssa Kidd	639-0612	665-2915	alyssa.kidd@cintimha.com
RTA	Your Specialist is:			Email Address
	Anita Blue	977-5868	665-2961	anita.blue@cintimha.com
	Kacee Turner	639-0608	665-2935	kacee.turner@cintimha.com
HAP Contracts	Your Specialist is:	Phone #	Fax #	Email Address
	Melissa Plybon	977-4451	665-2992	melissa.plybon@cintimha.com
Termination Clerk		Phone #	Fax #	Email Address
	Kahliya McKinney	977-6851		kahliya.mckinney@cintimha.com
Port Billing / PBV /Leads	Your Specialist is:	Phone #	Fax #	Email Address
Port Billing / PBV	Kristin Kessler	977-5837	665-2910	kristin.kessler@cintimha.com
PBV / MOD / VASH	Antonio Roberts	977-5812	665-2903	antonio.roberts@cintimha.com
Questions about Inspections		Phone #	Fax #	Email Address
To schedule a NEW MOVE or Emergency Inspection		977-5813	665-2922	kimberly.mcdonald@cintimha.com
HQS Payments, Holds and Abatements		977-5873	665-2922	linda.williams@cintimha.com
To schedule an Annual or Complaint Inspection		977-5873	665-2922	linda.williams@cintimha.com
Rent Reasonable/Change of Ownership		639-0626	665-2932	erika.miller@cintimha.com
Questions about Family Self-Sufficiency and Homeownership:				
If your last name begins with:	Your FSS Coordinator is:	Phone #	Fax #	Email Address
FSS - A- Hayes, J	Allason Randolph	977-5840	665-2926	allason.randolph@cintimha.com
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