

# Housing Choice Voucher (HCV) Program Contact Information

| Housing Choice Voucher (HCV) Program Contact Information   |                                 | Effective 10/20/2022 |              |  |
|--|---------------------------------|----------------------|--------------|--|
| <b>Customer Service: (513) 977-5800 Email Address: <a href="mailto:hcvhel@cingimha.com">hcvhel@cingimha.com</a></b><br><b>The area code for all CMHA Phone and Fax #s below is (513)</b> |                                 |                      |              |  |
| <b>Customer Service Representatives</b>  |                                 | <b>Dept</b>          |              |  |
| <b>8:00 a.m. - 4:30 p.m.</b>   |                                 | <b>Phone</b>         |              |  |
| Kesha Bennett  | John Parkin                     | 977-5800             |              |  |
| Catherine Gibson   | Ashley Thomas                   | 977-5800             |              |  |
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|  | Kacee Turner                    | 639-0608             | 665-2935     | <a href="mailto:kacee.turner@cingimha.com">kacee.turner@cingimha.com</a>             |
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| <b>Termination Clerk</b>   |                                 | <b>Phone #</b>       | <b>Fax #</b> | <b>Email Address</b>   |
|  | Kahliya McKinney                | 977-6851             |              | <a href="mailto:kahliya.mckinney@cingimha.com">kahliya.mckinney@cingimha.com</a>     |
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| <b>Questions about Inspections</b>   |                                 | <b>Phone #</b>       | <b>Fax #</b> | <b>Email Address</b>   |
| To schedule a NEW MOVE or Emergency Inspection   |                                 | 977-5813             | 665-2922     | <a href="mailto:kimberly.mcdonald@cingimha.com">kimberly.mcdonald@cingimha.com</a>   |
| HQS Payments, Holds and Abatements   |                                 |                      |              | <a href="mailto:deborah.sanders@cingimha.com">deborah.sanders@cingimha.com</a>       |
| To schedule an Annual or Complaint Inspection  |                                 | 977-5873             | 665-2922     | <a href="mailto:linda.williams@cingimha.com">linda.williams@cingimha.com</a>         |
| Rent Reasonable/Change of Ownership  |                                 | 639-0626             | 665-2932     | <a href="mailto:erika.miller@cingimha.com">erika.miller@cingimha.com</a>             |
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