

Housing Choice Voucher (HCV) Program Contact Information

Housing Choice Voucher (HCV) Program Contact Information		Effective 1/13/2023		
Customer Service: (513) 977-5800 Email Address: hcvhel@cintimha.com The area code for all CMHA Phone and Fax #s below is (513)				
Customer Service Representatives		Dept		
8:00 a.m. - 4:30 p.m.		Phone		
Catherine Gibson	John Parkin	977-5800		
		977-5800		
New Admission or Port Ins	Your Specialist is:	Phone #	Fax #	Email Address
A-L	Christiana Cabrera	977-5801	665-2984	christiana.cabrera@cintimha.com
M-Z	Alyssa Kidd	639-0612	665-2915	alyssa.kidd@cintimha.com
RTA	Your Specialist is:			Email Address
For updates contact 513-977-5800	Amanda Tombragel	977-4835	665-2961	amanda.tombragel@cintimha.com
	Kacee Turner		665-2961	kacee.turner@cintimha.com
	Kesha Bennett		665-2961	kesha.bennett@cintimha.com
HAP Contracts	Your Specialist is:	Phone #	Fax #	Email Address
	Melissa Plybon	977-4451	665-2992	melissa.plybon@cintimha.com
Termination Clerk		Phone #	Fax #	Email Address
	Billie Beard	977-6851	977-5858	billie.beard@cintimha.com
Port Billing / PBV /Leads	Your Specialist is:	Phone #	Fax #	Email Address
Port Billing / PBV	Kristin Kessling	977-5837	665-2910	kristin.kessling@cintimha.com
PBV / MOD / VASH	Antonio Roberts	977-5812	665-2903	antonio.roberts@cintimha.com
Questions about Inspections		Phone #	Fax #	Email Address
To schedule a NEW MOVE or Emergency Inspection		977-5813	665-2922	kimberly.mcdonald@cintimha.com
HQS Payments, Holds and Abatements		200-1939	977-5858	deborah.sanders@cintimha.com
To schedule an Annual or Complaint Inspection		238-0317	665-2922	nicole.richardson@cintimha.com
Rent Reasonable/Change of Ownership		639-0626	665-2932	erika.miller@cintimha.com
Questions about Family Self-Sufficiency and Homeownership:				
If your last name begins with:	Your FSS Coordinator is:	Phone #	Fax #	Email Address
FSS - A- Hd	Allason Randolph	977-5840	665-2926	allason.randolph@cintimha.com
FSS - He - Q	Gwen Robinson	977-5803		gwen.robinson@cintimha.com
FSS - R - Z	Priscilla Ollennu	977-5827	665-2925	priscilla.ollennu@cintimha.com
If your last name begins with:	Your Specialist is:	Phone #	Fax #	Email Address
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