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## ADDENDUM #2

Quotations for Small Procurements  
Carpet Cleaning for Campus  
Solicitation No. 2023-8058

Originally Issued November 8, 2023

### Addendum 2 – Issued 12/7/23

To Offerors:

The following additions, deductions, changes and corrections to the proposal and specifications for the above referenced project shall hereby be incorporated into the work, and their affect on the proposal shall be reflected in the Offeror’s proposal. Offerors shall also verify this fact by indicating the receipt of the addendum in their proposal.

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### QUESTIONS:

1. In the statement, “*Carpets shall be cleaned (steam cleaned and/or shampooed as requested) to present a uniformly clean appearance at all times free from spots, stains, chewing gum, tar, grease, litter, etc.*” what does “at all times” entail? **If the carpets get dirty, the property manager may call you in to perform another service (a separate service). When you clean the carpets, they shall have a uniformly clean appearance.**
2. In the statement, “*Carpets shall be spot cleaned as necessary to remove gum, tar, grease, spills, spots, stains, etc.*”, this type of service requires additional effort and time which is priced on a per-basis basis. **Include such fees in the additional services area.**
3. In the statement, “*Contractor(s) shall arrive at the location ready to commence work. Contractor arrival to the location for emergency calls shall be within one (1) hour after notification by CMHA, which may include nights, weekends, and holidays and within two (2) hours for urgent services. (For all other requests, up to 2 days is allowable)*”, what constitutes an emergency? If it is a water damage

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incident – does this fall under this scope of work? **An emergency could be water damage cleaning; however, it could be a stain that needs immediate attention or additional cleaning required due to an event or visitors.**

4. In the statement, *“It shall be clearly understood that all services requested in this QSP are on an “as needed basis”*, if this is a contract how can it be on an as-needed basis? **You will be contacted when services are needed, not based upon a set schedule.**

\*\*\*END OF ADDENDUM TO DATE 12/7/23\*\*\*