

Housing Choice Voucher (HCV) Program Contact Information

Housing Choice Voucher (HCV) Program Contact Information		Effective 1/1/2024	
Customer Service: (513) 977-5800 Email Address: hcvhelp@cintimha.com The area code for all CMHA Phone #s below is (513)			
Customer Service Representatives 8:00 a.m. - 4:30 p.m.		Dept Phone Number	
Catherine Gibson		977-5800	
		977-5800	
New Admission or Port Ins	Your Specialist is:	Phone #	Email Address
A-Z	Alyssa Kidd	977-5800	alyssa.kidd@cintimha.com
RTA	Your Specialist is:		Email Address
For updates contact 513-977-5800	Amanda Tombragel	977-5800	amanda.tombragel@cintimha.com
	April White	977-5800	april.white@cintimha.com
	Kacee Turner	977-5800	kacee.turner@cintimha.com
HAP Contracts	Your Specialist is:	Phone #	Email Address
	Michelle Kellogg	977-5800	contracts@cintimha.com
Termination Clerk		Phone #	Email Address
	Billie Beard	977-6851	billie.beard@cintimha.com
Port Billing / PBV /Leads	Your Specialist is:	Phone #	Email Address
PBV	Betty Bildner	977-5800	betty.bildner@cintimha.com
VASH/MOD/PBV	Chris Sydnor	977-5800	chris.sydnor@cintimha.com
Questions about Inspections		Phone #	Email Address
To schedule a NEW MOVE or Emergency Inspection		977-5813	erika.miller@cintimha.com
HQS Payments, Holds and Abatements		200-1939	deborah.sanders@cintimha.com
To schedule an Annual or Complaint Inspection		977-5873	dominique.allen@cintimha.com
Rent Reasonable/Change of Ownership		977-5813	erika.miller@cintimha.com
Questions about Family Self-Sufficiency and Homeownership:			
If your last name begins with:	Your FSS Coordinator is:	Phone #	Email Address
FSS - A-Da	Gloria Coulter	546-7697	gloria.coulter@cintimha.com
FSS - De - J	Jessica Fay	638-8103	jessica.fay@cintimha.com
FSS - K - Ri	Teresa Ferrarelli	344-9641	teresa.ferrarelli@cintimha.com
FSS - Ro - Z	Priscilla Ollenu	977-5827	priscilla.ollenu@cintimha.com
If your last name begins with:	Your Specialist is:	Phone #	Email Address
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