

CMHA – HOUSING CHOICE VOUCHER PROGRAM – TEAMS

As CMHA moves toward the future and improving our Customer Service, we are implementing the TEAM concept which means that participants will no longer have a Housing Specialist assigned to them. Each TEAM has someone assigned who will be addressing emails from the below email boxes and responding timely. The TEAM will process the information and send out timely to Landlords, Participants and Applicants. Thank you for your continued Support of CMHA.

HCV New Admissions
newadmissions@cintimha.com

- **Submit** - Applicants screening packets and verifications

HCV Moves
moves@cintimha.com

- **Submit** - Notice to Vacate
- **Submit** - Lease Start Dates
- **Submit** - Voucher Extension Requests
- **Submit** - Port-out Requests

HCV Contracts
contracts@cintimha.com

- **Submit** - Leases/HAP Contracts
- **Submit** - Tenancy Addendums

HCV Recerts
hcvrecerts@cintimha.com

- **Submit** - Annual Recertification Packets
- **Submit** - Verifications

HCV Interims
hcvinterims@cintimha.com

- **Submit** - Report of Change Forms
- **Submit** - Verifications
- **Submit** - Request for Reasonable Accommodation

HCV Hearing Request
hearingrequest@cintimha.com

- **Submit** - Hearing Request

HCV Porting
ports@cintimha.com

- **Submit** - Port-in Packets
- **Submit** - Port Billing

HCV Referral
hcv.referral@cintimha.com

- **Submit** - Wait List Referral from Partnering Agencies

RTA Scans
rta@cintimha.com

- **Submit** - RTAs
- **Submit** - RTA Corrections
- **Submit** - RTA Acceptance (Rent)

hcvhelp
hcvhelp@cintimha.com

- **Submit** - Rent Adjustments
- **Submit** - Change of Ownership
- **Submit** - HQS Payments, Holds and Abatements

HCV Inspection Request
hcvinspectionrequest@cintimha.com

- **Submit** - Inspection Request
- **Submit** - Inspection Extension Request

HCV Special Programs
hcvspecialprograms@cintimha.com

- **Submit** - PBV/VASH/NED2/Mainstream/EHV/MOD - **Recertification**
- **Submit** - Questions regarding VASH/NED2/Mainstream/EHV/MOD
- **Submit** - PBV to Voucher Request