

Cincinnati Metropolitan Housing Authority

Housing Choice Voucher Program

Request For Tenancy Approval (RFTA)

Housing Assistance Payment (HAP) Contract

Online Submission Process



Coming Soon

Landlord Portal

Landlord Portal

Submission

Request for Tenancy Approval (RFTA)

Submission

Housing Assistance Payments Contract (HAP)

Submission

Residential Lease and Tenancy Addendum

What Does This Mean

24/7 Access

Ability to know what RFTA's have/have not been Submitted Successfully for Review

Email Notifications/Portal Awareness

Updating Process Status

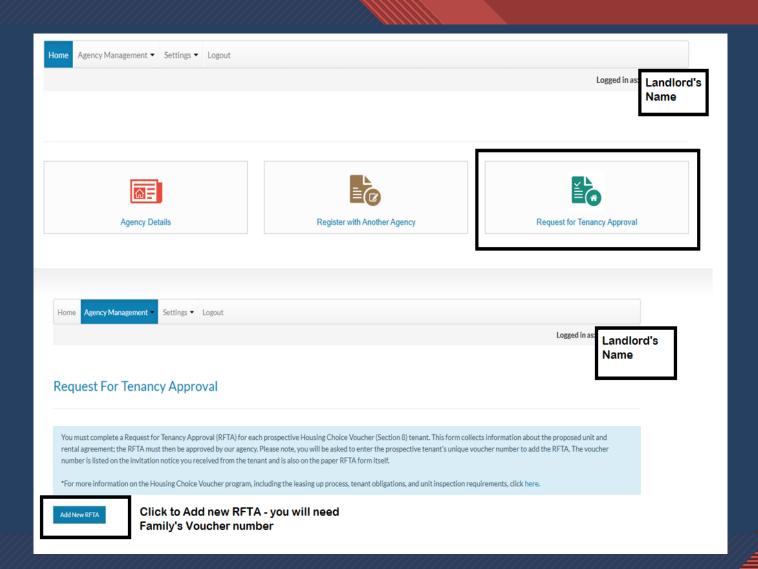
What is Needed to Move Forward

RFTA Status Updates on Process

Landlord Portal

RFTA Location

 Landlord's can initiate the RFTA Process with a Family by Clicking "Add New RFTA"

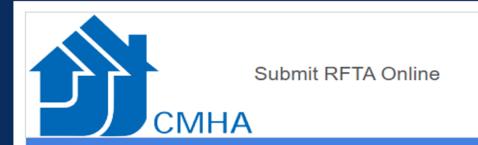


RFTA Online Initiation

Family Driven

The Family will have the opportunity in their portal to invite a Landlord to complete RFTA online.

Landlords will receive an email containing the Family's Voucher information to begin the process.



Dear Landlord's Name

Family's Name invites you to submit the Request for Tenancy Approval (RFTA) through our online portal.

 Portal Website: https://test-voucher-3rentcafewebsite.securecafe.com/landlord/test-voucher-3/login.aspx

If you have not yet registered an account with our agency, visit the website shown above and select Click here to register and then select I do NOT have a registration code, then follow the instructions of the screen to register.

Once you log in, click the Request for Tenancy Approval icon and enter the voucher number listed below. Follow the instructions on the screen to complete the RFTA.

- Voucher Number: 7868-TT0132963-24291
- Requested Rental Unit Address: Please complete the RTA

When the Family completes the invite - they should list the unit address. This is an open text box.

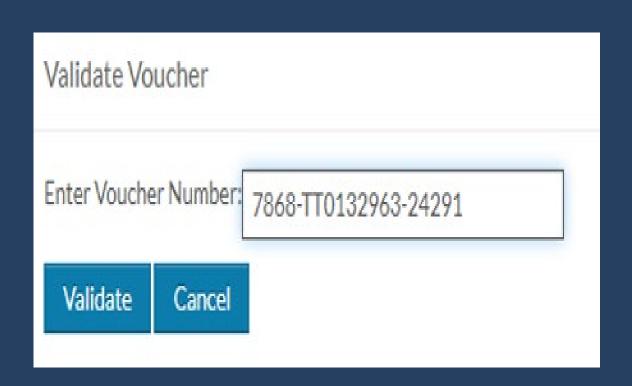
Sincerely, Cincinnati Metropolitan Housing Authority

Our Mission

To be a leader in the housing industry by providing exceptional housing opportunities while achieving high levels of customer satisfaction, promoting self-sufficiency and neighborhood stability, and being a long-term asset to the community. We will achieve this by developing public/private partnerships, creating entrepreneurial opportunities and by employees and residents holding themselves to our Gold Standards of Excellence.

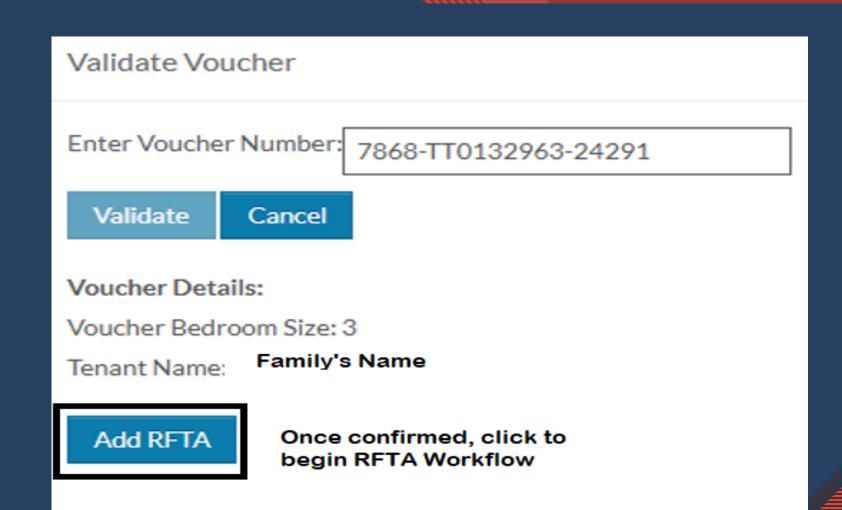
RFTA - Voucher Validation

- Landlord will enter the Family's Voucher Number
 - Located on the Email received if Family Initiated
 - Family Voucher
- Enter as Shown (include dashes) Click Validate



RFTA - Voucher Validation

 Once Validated, the Family's name and Voucher Bedroom Size will Appear



RFTA - Progress Tracker

Left Side – Workflow Pages

RFTA

Language Selection

Instructions

Landlord Contact Information

Rental Unit Address

Lease Information

Lead-Based Paint Disclosure

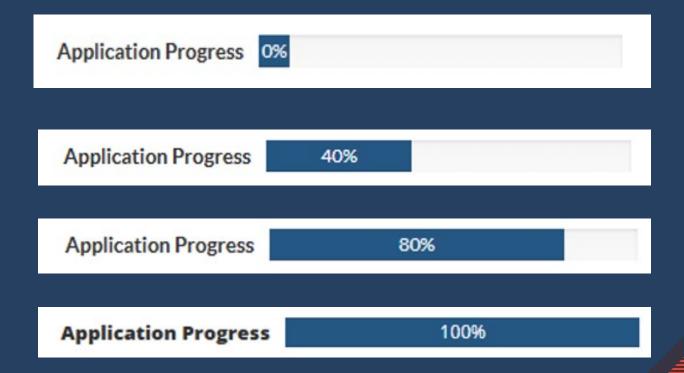
Utility Responsibility

Comparable Unit Details

Documents

Sign and Submit

Top – Progress Tracker



RFTA - Language Selection

RFTA

Language Selection

Instructions

Landlord Contact Information

Rental Unit Address

Lease Information

Lead-Based Paint Disclosure

Utility Responsibility

Comparable Unit Details

Documents

Sign and Submit

Application Progress 0%



*Denotes a required field

Please select your preferred language

Preferred Language*

- English
- Español (Spanish)

Next

RFTA - Instructions

RFTA

Language Selection

Instructions

Landlord Contact Information

Rental Unit Address

Lease Information

Lead-Based Paint Disclosure

Utility Responsibility

Comparable Unit Details

Documents

Sign and Submit



*Denotes a required field

Instructions

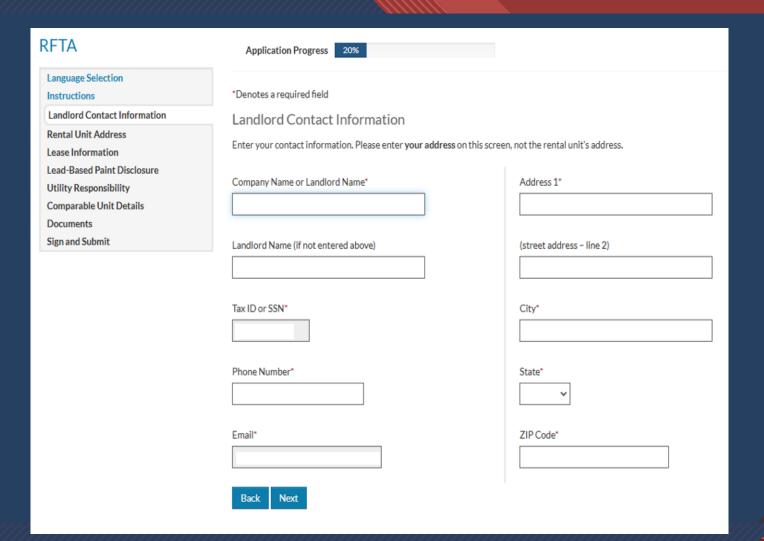
The following pages will collect information about the landlord and rental unit to determine if the unit is eligible for rental assistance.



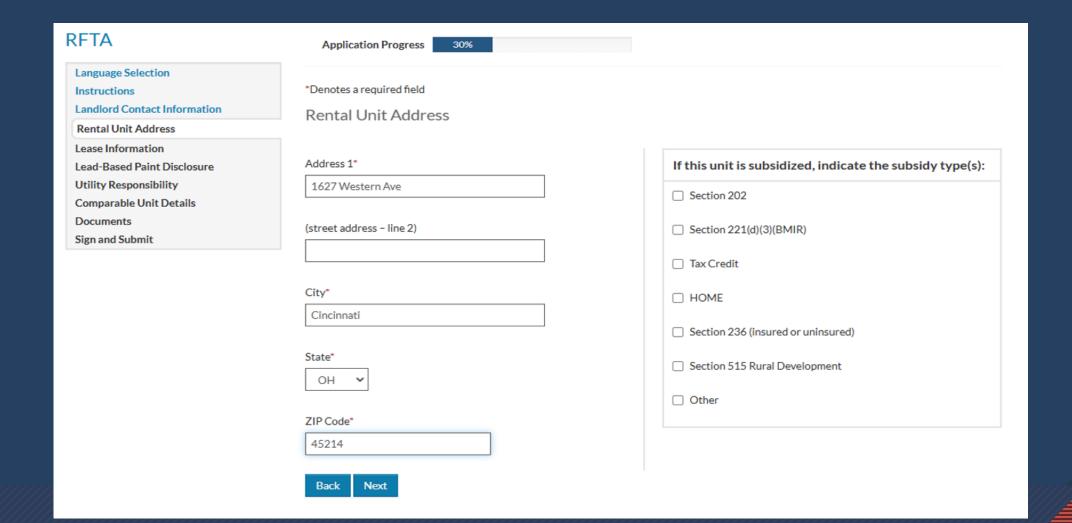


RFTA - Landlord Contact Information

- Left Side will prepopulate with Landlord's Portal Information
- Right Side will need completed for Landlord's Address Information. After the 1st Completion, it will Prepopulate

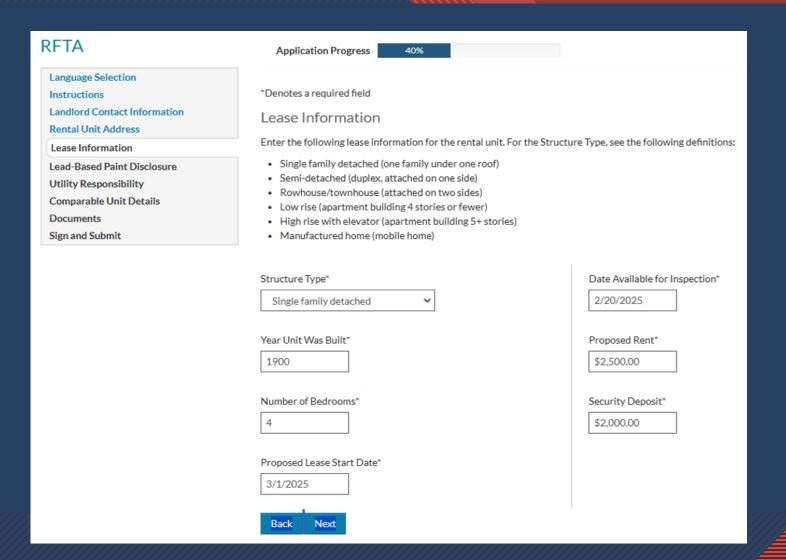


RFTA - Rental Unit Address



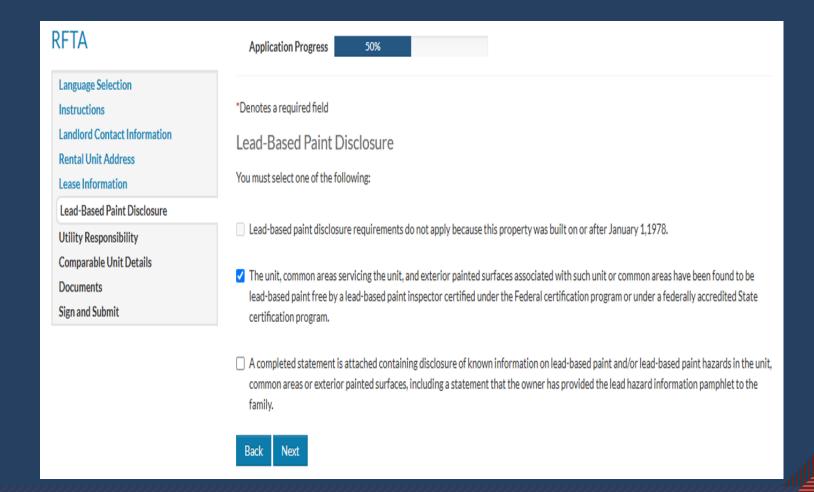
RFTA - Lease Information

 Landlord will enter Details Regarding Unit and Lease Details



RFTA - Lead-Based Paint Disclosure

Landlord will
 Select Appropriate
 Box for Lead Based Paint. If
 unit is older than
 1978, the Top
 Option is Not
 Available



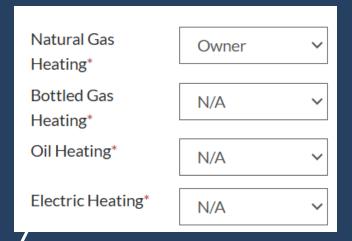
RFTA - Utility Responsibility



to Select the
Responsible Party
for all Utilities

- If Family Pays any Natural Gas Utility, Mark "Tenant for Natural Gass All
- If Family pays Electric Utility, Mark "Tenant" for Electric All





NOTE: Heating, Water Heating, and Cooking – only 1 Fuel Type Option should be selected. For the Other Options that do not Pertain – Mark "N/A" in the Drop-Down Menu

RFTA - Comparable Unit Details

RFTA	Application Progress 70%	
Language Selection Instructions Landlord Contact Information Rental Unit Address Lease Information Lead-Based Paint Disclosure Utility Responsibility		he rent charged for a comparable market rate unit (an "unassisted" unit). If licant is applying to use their housing choice voucher, you must complete s. Please enter the most recently leased units.
Comparable Unit Details	Unit 1 Address	Unit 2 Address
Documents Sign and Submit		
	Unit 1 Current Lease Start Date	Unit 2 Current Lease Start Date
	Unit 1 Rental Amount	Unit 2 Rental Amount
		Unit 3 Address
		Unit 3 Current Lease Start Date
		Unit 3 Rental Amount

RFTA - Documents



Language Selection

Instructions

Landlord Contact Information

Rental Unit Address

Lease Information

Lead-Based Paint Disclosure

Utility Responsibility

Comparable Unit Details

Documents

Sign and Submit

Application Progress

80%

*Denotes a required field

Documents

You must upload all required documents including a copy of your W-9 form and proof of ownership. Proof of ownership can include a copy of your mortgage statement, property tax receipt, insurance statement, or property management contract.

Additional language to be add here regarding water bills and other needed documents. The forms will be PDF fillable and located in your Forms box for easy access. **Please note - W-9's must be completed for current calendar year.

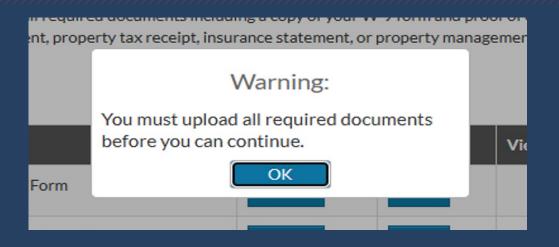
Document	Upload	Scan	View	Delete	Uploaded Date
Upload IRS W-9 Form	Upload	Scan			
Upload Proof of Ownership	Upload	Scan			
Upload necessary documents.	Upload	Scan	View	Delete	02/11/2025

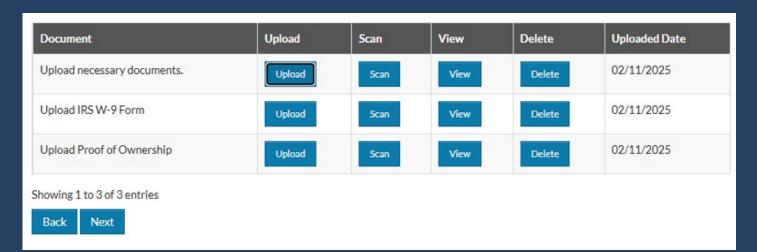
Showing 1 to 3 of 3 entries

Back

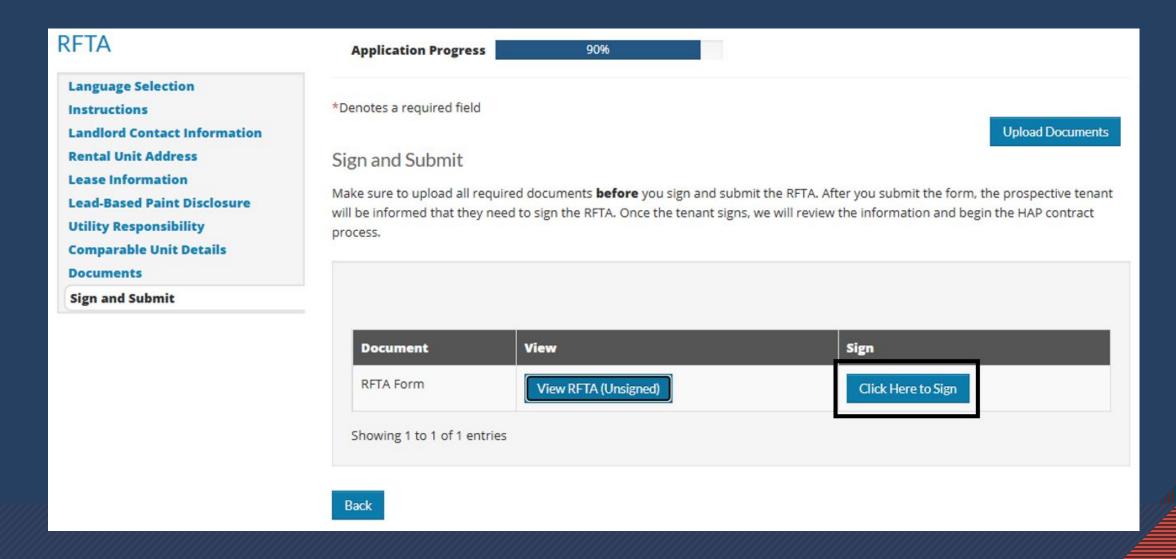
Next

RFTA - Documents





- The Workflow will
 Require Documents to be
 Uploaded to Move to the
 Next Step.
- NOTE: Documents
 Submitted will be
 Reviewed for Accurate
 Completion and that all
 Needed Documentation
 Must be Submitted to
 Continue the Process



Disclosures & Consent

These Terms of Service apply to Yardi's ySign and/or ySignature services. By clicking "Agree & Continue" or clicking to submit, I consent to the use of my electronic signature instead of a physical signature to execute the applicable agreement or document, including (as appropriate) a rental application, rental property lease, and/or any corresponding documents (collectively, "Document(s)") for which I have initiated or applied, and agree to be bound by the terms of such Document(s) as if I had signed it with my physical signature. I understand that by using my electronic signature, I hereby give my permission to receive notices in electronic form and consent to the use of my electronic signature instead of a physical signature to execute any corresponding documents and agree to be bound by the terms of such corresponding documents. To the extent I am using my electronic signature to execute a rental application or rental property lease, I hereby give permission to the property owner or manager from whom I am renting to provide notices under the lease to me in electronic form and consent to the use of my electronic signature instead of a physical signature to execute renewals or extensions of the lease and any corresponding documents and agree to be bound by the terms of such a renewal or extension as if I had signed it with my physical signature. I have received and reviewed this consent before providing my electronic signature and I have no difficulty accessing this information that has been provided to me electronically.

I understand that I am not required to sign the Document(s) or receive any notices under it electronically. If I prefer to sign with my physical signature, I understand that I may obtain a physical copy of the executable Document(s), complete it, physically sign it, and return it. I understand that, prior to my execution of the Document(s), I may withdraw my consent to use the electronic signature functionality and/or my consent to receive notice in electronic form. I further understand that, after my execution of the Document(s) or receipt of any notice in electronic form, I may withdraw my consent provided above to use my electronic signature instead of a physical signature or my consent to receive notice in electronic form by providing written notice. I acknowledge and understand that executing the Document(s) by a physical signature may result in, among other things, a delay in the process.

To utilize the electronic signature functionality, a web browser that supports the HTTPS protocol, HTML, and cookies will be needed (e.g., including but not limited to, current versions of Chrome, Firefox, Internet Explorer, or Safari). Viewing PDF documents requires Adobe Acrobat/Reader or similar software.

I understand that I should contact the other party to request paper copies of documents, withdraw consent to conduct business electronically, and/or update my contact information.

Landlord will Review the Disclosure and Consent – Then **Select "Agree and Continue"**

Landlord will sign using Mouse/Finger or in Upper Right-Hand Side – Choose a Script Signature

Create Your Signature

Use your mouse or finger to create your signature. You can choose a script signature instead.

Your Signature



Clear Signature

Your Initials



lear Initials

Request for Tenancy Approval Housing Choice Voucher Program		U.S Department of Housing and Urban Development Office of Public and Indian Housing		OMB Approval No. 2577-016 exp. 04/30/202		
When the participant selects a used to determine if the unit is			provide the PHA with	information about th	e unit. The information is	
Name of Public Housing Agency (PHA) Cincinnati Metropolitan Housing Authority			Address of Unit (street address, unit #, city, state, zip code) Unit address			
4/1/2025	2	1978	\$1,500.00	\$1,500.00	4/1/2025	
9.Structure Type			10. If this unit is subsidized, indicate type of subsidy:			
Single Family Detached (one family under one roof)			Section 202 Section 221(d)(3)(BMIR)			
Semi-Detached (duplex, attached on one side)			☐ Tax Credit ☐ HOME			
Rowhouse/Townhouse (attached on two sides)			Section 236 (insured or uninsured)			
Low-rise apartment building (4 stories or fewer)		Section 515 Rural Development				
High-rise apartment building (5+ stories)		Other (Describe Other Subsidy, including any state or local subsidy)				
Manufactured Home Utilities and Appliar 						

The owner shall provide or pay for the utilities/appliances indicated below by an "O". The tenant shall provide or pay for the utilities/appliances indicated below by a "T". Unless otherwise specified below, the owner shall pay for all

Item. Provided by Owner Tenant Owner Tenant

Natural Gas Heating

Electric All The Natural Gas All Owner Tenant

Natural Gas All Owner Tenant

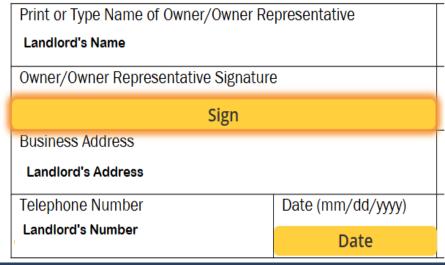
Town Tenant

Town

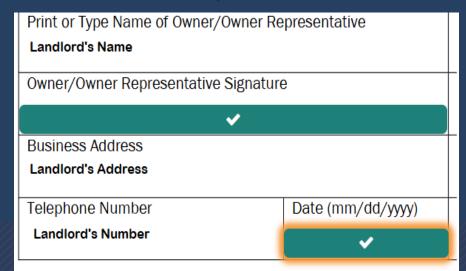
utilities and provide the refrigerator and range/microwave.

Utility Responsibility

The RFTA will Display for Review Prior to Signing and Dating







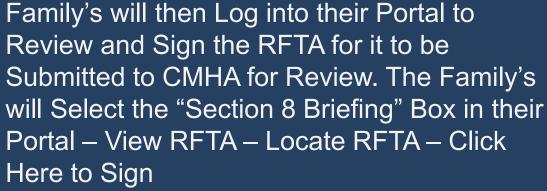














RFTA - CMHA Review

- Once the RFTA has been Sign by Both Parties, it will be Submitted to CMHA for Review
- CMHA will conduct the following Required Reviews:
 - Background Checks
 - Affordability
 - Rent Reasonableness
 - Water Bill Requirements
- Check your Email Frequently for Updates
 - If there are any Corrections, Additional Items or Reponses for Lower Rents, you will Receive Notification via Email

RFTA - Track and Status



Cincinnati Metropolitan Housing Authority

1627 Western Avenue Cincinnati, OH 45214

RFTA Information

- Voucher Number: 7868-Tt0135717-24304
- Voucher Bedroom Size: 3
- Tenant Name:
- Status: RFTA In Progress

- mate Last Update Date: 3/31/2025
- Created Date: 3/31/2025
- # RFTA Unit:

This RFTA was not finished by Landlord. Has "Continue" option

Continue

Upload Documents

Cancel RFTA



Cincinnati Metropolitan Housing Authority

1627 Western Avenue Cincinnati, OH 45214

RFTA Information

- III Voucher Number: 7868-Tt0064025-
- Voucher Bedroom Size: 1
- Tenant Name:
- Status: Agency Processing RFTA
- El Last Update Date: 3/25/2025
- Created Date: 3/25/2025
- RFTA Unit:

Active RFTA - CMHA is reviewing

Only CMHA can cancel RFTA once submitted

View



Cincinnati Metropolitan Housing Authority

1627 Western Avenue Cincinnati, OH 45214

RFTA Information

- Voucher Number: 7868-Tt0079685-24306
- Voucher Bedroom Size: 3
- Tenant Name:
- Status: RFTA Pending Applicant Signature
- Last Update Date: 3/25/2025
 Created Date: 3/25/2025
- RFTA Unit:

RFTA pending Family's signature. Landlord has option to Cancel

View

Upload Documents

Cancel RFTA

RFTA - Track and Status



Cincinnati Metropolitan Housing Authority

1627 Western Avenue Cincinnati, OH 45214

RFTA Information

@ Voucher Number: 7868-Tt0135717-24304

M Voucher Bedroom Size: 3

Tenant Name:

♣ Status: RFTA Pending Applicant Signature

RFTA Unit:

If Landlord cancels RFTA, this line will disappear



Cincinnati Metropolitan Housing Authority

1627 Western Avenue Cincinnati, OH 45214

RFTA Information

© Voucher Number: 7868-Tt0064025-24307

Voucher Bedroom Size: 1

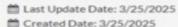
Tenant Name:

Status: Unit Inspection Scheduled

view

Upload Documents

Cancel RFTA



RFTA Unit:

Shows that the Inspection is scheduled - check your Inspection's box on Home page



Cincinnati Metropolitan Housing Authority

1627 Western Avenue Cincinnati, OH 45214

RFTA Information

Voucher Number: 7868-Tt0079685-24306

Voucher Bedroom Size: 3

Tenant Name:

Status: Unit Inspection Passed

Last Update Date: 3/25/2025Created Date: 3/25/2025

RFTA Unit:

Shows the Inspection passed. Applicant's Lease start date can be as early as passed inspection. For participants, CMHA must approve as 2 landlord's will not be paid for the same month. You may email lease start dates to moves@cintimha.com for review.

View

View

RFTA - Next Steps

RFTA Submitted and Approved



Unit Passes Inspection



CMHA needs the HAP Contract and Residential Lease with Tenancy Addendum Submitted for Review

 HAP Contract Workflow will be Initiated. Landlord will be Notified Via Email and/or USPS mail



Lease Start Date has been Approved

HAP Contract - Notification

 Landlord will receive instant Notification via Email (if on file). A copy of the Letter will be Sent via USPS. The HAP Contract and Residential Lease with Tenancy Addendum is due within 30
 Days of the Lease Start Date

SUBJECT: HAP Contract Generated - Signature Required

Dear Landlord's Name

A HAP contract has been generated for the unit listed below. To get started, log in to our online portal. Once you log in, click the **HAP Contract** icon and follow the instructions on the screen to complete your HAP contract for the youcher number listed below.

Unit & Voucher Information:

- Unit Address: Unit address
- Tenant name: Family's Name
- Voucher Number: 7868-Tt0079685-24306

Login Information:

- Portal Website: myinfo.cintimha.com
- User Name:

Landlord's email or registration code

Sincerely,

Cincinnati Metropolitan Housing Authority

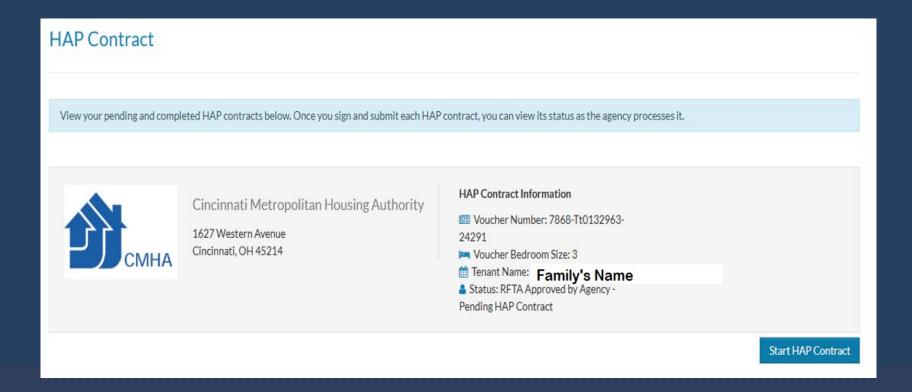
HAP Contract - Location

- Landlord's will now have a "HAP Contract" Box appear on the Home Screen of their Portal.
- Click the Box to View any Outstanding HAP Contract/Residential Lease Requests

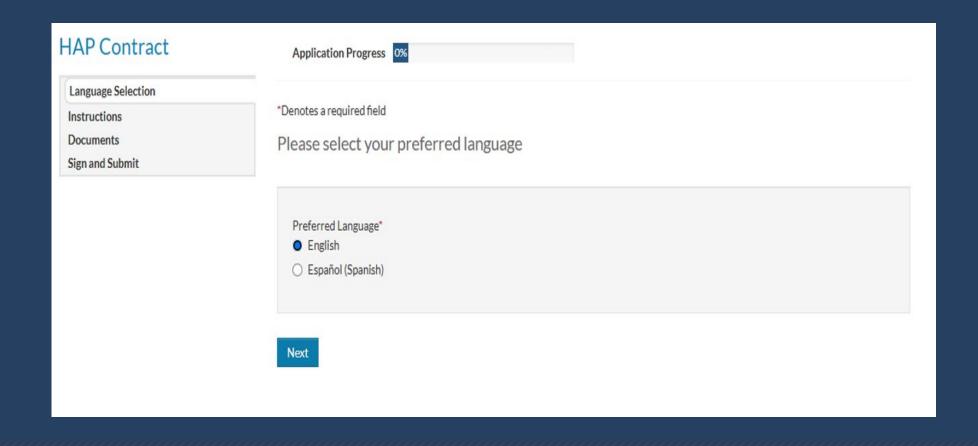


HAP Contract - Workflow

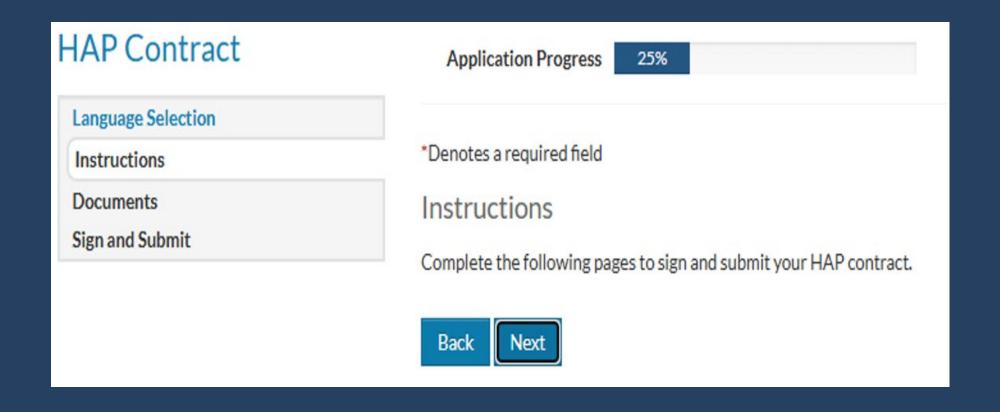
 Landlords with Multiple Outstanding HAP Contract/Residential Leases will see a Workflow for each Family. The Workflow will indicate the Family's Name



HAP Contract - Language Selection

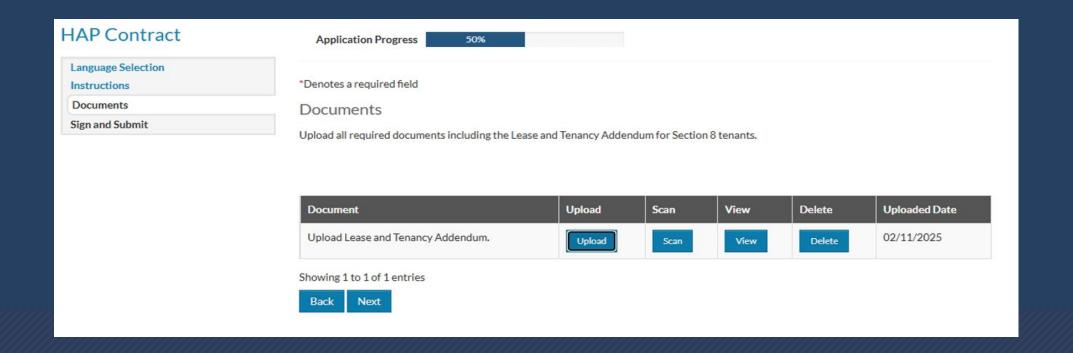


HAP Contract - Instructions

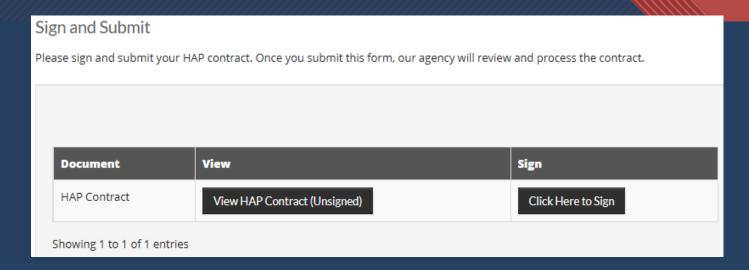


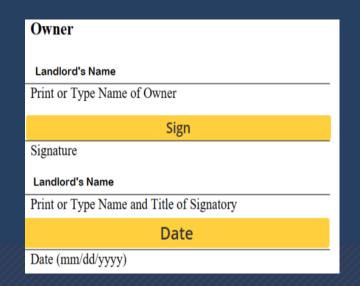
HAP Contract - Documents

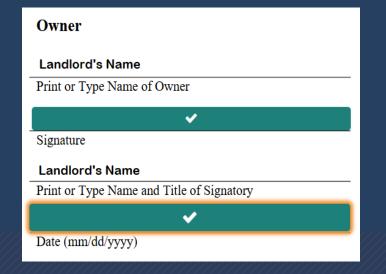
 Landlords will Upload their Residential Lease for Review. The Landlord should attach the HUD Required Tenancy Addendum to their Lease. If the Landlords needs a copy of the Tenancy Addendum, they can locate a copy in their "Forms" Box on their Home Screen to Upload to the Workflow.



HAP Contract - Sign and Submit

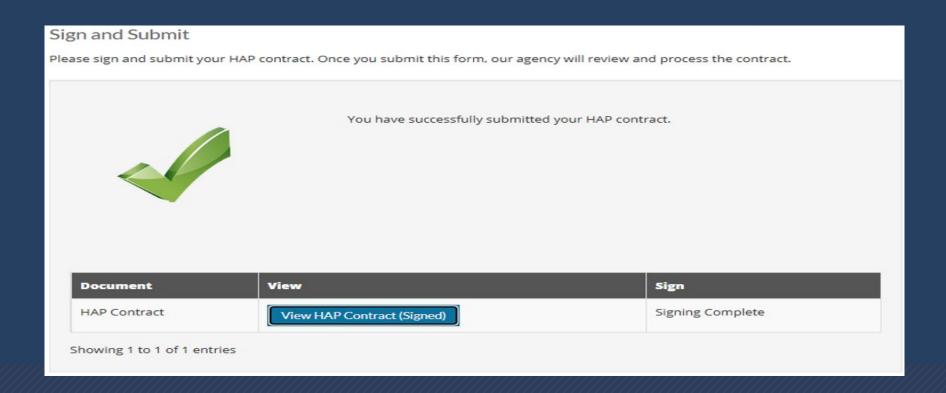






HAP Contract - Sign and Submit

 Once Landlord has signed the HAP Contract, the HAP Contract and Residential Lease with Tenancy Addendum will be submitted to CMHA for Review Accurate Completion compared to RFTA that was Submitted for this Family/Unit



HAP Contract - CMHA Review

- Once the HAP Contract has been Signed, it will be Submitted to CMHA along with the Residential Lease and Tenancy Addendum for Review
- CMHA will review the RFTA Terms and Residential Lease Terms Match, such as:
 - Unit
 - Family Name
 - Lease Start Date Matches HAP Contract Start Date
 - Lease Term (Minimum 12 Months)
 - Utility Responsibility
 - Signed by Both Parties
 - Execution Date within 60 Days of Lease Start Date
- Check your Email Frequently for Updates
 - If there are any Corrections or Additional Items Needed, You will Receive Notification via Email

HAP Contract - Completion

- Once all Items are Verified as Complete, the Move will be Finalized. Any HAP Payments will be Paid on the Next Applicable Checkrun
- The Family will Appear Under your "Unit Info" Box on your Portal Home Screen
- The Process is now Complete



Questions

