

CMHA – HOUSING CHOICE VOUCHER PROGRAM

As CMHA moves toward improving our Customer Service, we are moving our process online to provide 24-hour access to process and convenience for our external customers. We temporarily continue with these email boxes but in the future some emails will be eliminated. Thank you for your continued Support of CMHA.

HCV Moves
moves@cintimha.com

- **Submit** - Notice to Vacate
- **Submit** - Lease Start Dates

HCV Recerts
hcvrecerts@cintimha.com

- **Submit** - Reasonable Accommodation Requests

HCV Hearing Request
hearingrequest@cintimha.com

- **Submit** - Hearing Request
- **Submit** - Lease Violation Notices

HCV Porting
ports@cintimha.com

- **Submit** - Port-in Packets
- **Submit** - Port Billing
- **Submit** - Port Out

Landlord Support
landlordsupport@cintimha.com

- **Submit** - Owner Portal Questions
- **Submit** - EHV Damage Claim Requests

hcvhelp
hcvhelp@cintimha.com

- **Submit** - Rent Adjustments
- **Submit** - Change of Ownership
- **Submit** - HQS Payments, Holds and Abatements

HCV Inspection Request
hcvinspectionrequest@cintimha.com

- **Submit** - Inspection Request
- **Submit** - Inspection Extension Request

HCV Special Programs
hcvspecialprograms@cintimha.com

- **Submit** - Questions regarding VASH/NED2/Mainstream/EHV/MOD/FYI/PBV
- **Submit** - PBV to Voucher Request