

CMHA ORGANIZES TRAINING ON NSPIRE

As property owners may know, the federal mandate of the switch to NSPIRE-V for Housing Choice Voucher Program Inspections will go into effect soon. Cincinnati Metropolitan Housing Authority wants to ensure property owners are prepared and have the best tools for success when the new Inspection process begins. The HCV Team secured U.S. Inspection Group (USIG) as an expert presenter for providing the most accurate information regarding NSPIRE-V.



Landlords and participants could attend one of two sessions so that they fully understood the key differences between HQS and NSPIRE. While the standards are significantly different, it doesn't have to be overwhelming. USIG simplified the process, allowing landlords to utilize their straightforward, compliant checklist to ensure they are ready! More information can be found at <https://cintimha.com/landlords-2/hqs-inspections/>

NEW PARTNER HOPES TO BRING CALM TO NEIGHBORHOOD



CMHA is partnering with America's Young CEO to share resources and guidance to youth in the Findlater Gardens community. YCEO provides a safe space for youth in the community to discuss gun violence prevention, mental health awareness, entrepreneurship, and more.

The program is open to children, teens, and young adults between the ages of 8 and 21 years of age.

The program has two buses: a mental wellness bus and a celebratory bus.

The mental wellness allows participants to de-escalate and calm down in situations that could result in violence. For more information contact: youngceoprogram@gmail.com



ASSET MANAGEMENT HOLDS MOBILE RESOURCE EVENTS

Several Asset Management sites have held a “mobile resource” event to help residents sign up for Rent Café, discuss rent payment options, and so much more! The Envision Centers also provided FREE books for residents during these events!



LEARN ABOUT OUR GOOD NEIGHBOR PROGRAM

CMHA has restarted our “Good Neighbor” Program where applicants for CMHA Programs could learn more about what it takes to contribute positively to a good neighborly relationship.

This helps maintain properties, resolve any conflicts between neighbors and teaches the importance of communication between neighbors before escalation.



SHERWIN-WILLIAMS PAINTING CLASS

CMHA RESIDENTS FOR THE

UPCOMING CLASS



The poster features the CMHA logo (a stylized house icon) and the Sherwin-Williams logo (a red and white paint can icon). The main title is "Sherwin-Williams Painting Class" in large, bold, blue letters. Below the title, it says "Next Class: October 20 - 24, 2025 8:00 a.m.—4:00 p.m." in blue text. There is an illustration of a paintbrush and a paint can. The text describes the Home Work training program, its benefits, and the requirements for participation. It also mentions that lunch will be provided and class size is limited. Contact information for Shvon Mathews is provided at the bottom.

Sherwin-Williams Painting Class

Next Class:
October 20 - 24, 2025
8:00 a.m.—4:00 p.m.

The Home Work training program helps men and women across the country increase their painting skills and secure higher paying jobs in the construction industry.

Every participant who completes the full week of training will receive a Certificate of Completion and earn EPA's—Lead, Renovation, Repair and Painting Certification.

Requirements: Must be a CMHA Resident, Housing Choice Voucher Holder, RAD Resident or Section 3 Resident and complete a basic interview for admission.

Lunch will be provided
Class size is limited,
Call today!
Shvon Mathews
513-384-7203
Shvon.mathews@cintimha.com

The Sherwin-Williams Home Work program is accepting students for the class in October. The requirements are:

- Must be a CMHA resident, HCV Voucher participant, Touchstone resident, or Section 3 resident
- Complete a basic interview

Class size is limited!

Call Shvon Mathews at
513-384-7203

The Monthly Contractor Meeting is Monday,
October 20 at 3 p.m.
All CMHA vendors are required to send a representative.

The agenda includes topics on AP Close Process, preparing for fall and winter (maintenance), and the Gold Standard expectation. The contractor of the month will be awarded for exceptional work throughout August.



The poster features the CMHA logo (a stylized house icon) and the word "VENDOR" in large, bold, blue letters. Below "VENDOR" is "MONTHLY MEETING" in very large, bold, blue letters. A blue banner below that says "3:00PM - 4:30 PM". Below the banner, it says "OCTOBER 20, 2025" with a calendar icon. The location is "Main Auditorium 1635 Western Avenue, Cincinnati" with a location pin icon. Below that, it says "A HIGH LEVEL REPRESENTATIVE FROM YOUR COMPANY MUST BE PRESENT FOR THE MEETING". At the bottom, it says "For additional information, contact: Shari.Mayor@cintimha.com".

VENDOR

MONTHLY MEETING

3:00PM - 4:30 PM

OCTOBER 20, 2025

Main Auditorium
1635 Western Avenue, Cincinnati

A HIGH LEVEL REPRESENTATIVE FROM YOUR COMPANY MUST BE PRESENT FOR THE MEETING

For additional information, contact:
Shari.Mayor@cintimha.com

CHECK OUT HCV NEWSLETTERS ON THE WEBSITE AND MEET VP AT LOCAL LIBRARIES

Lisa Isham, Vice President of Housing Choice Voucher Management Services, has been meeting with property owners throughout the month at local libraries to share the information about Inspection changes and the online processes. In September, she met individuals and groups at Hamilton County Public Libraries in Forest Park, St. Bernard, Bond Hill, and Madisonville.



FAMILY SELF SUFFICIENCY PROGRAM BRINGS FINANCIAL EMPOWERMENT CLASS TO CMHA

CMHA, in partnership with Republic Bank, offered a three-part series about financial empowerment and literacy, as well as best practices for budgeting. The series leaders share tips in making budgets, keeping spending within your budget, accessing credit scores, understanding how the scores affect credit standings, and understanding personal loans and mortgage loans. It was incredibly informative and helpful to participants. It was incredibly informative and helpful to participants.



HORIZON HILLS SHOUTOUT FROM CITY

Horizon Hills received a shout out from The City of Cincinnati Office of Environmental and Sustainability for their recent recycling efforts. They will be receiving a dedicated dumpster with recycling bins for all residents this month.

Multifamily Building Recycling Access Grows

Thanks to a grant from The Recycling Partnership, OES has expanded recycling access to five large multi-family properties, working in partnership with Rumpke, property managers, and residents. These efforts have already brought recycling to 75 households in two neighborhoods, but we're just getting started. By the end of 2025, we're committed to reaching 3,000 households across the City.



OES's newest partner, Horizon Hills, near Price Hill, will soon receive a dedicated recycling dumpster along with free indoor recycling bins for residents. Meanwhile, CP Cincy, student housing near UC, has already launched its recycling program following student move-in. Nearly half of all occupied rooms have requested indoor recycling bins, and several students have volunteered as Recycling Ambassadors—a role designed to help track recycling participation and contamination levels to ensure the program's success. If you live in or own a multifamily residential building that would be interested in joining the pilot, please contact Ben Russ at ben.russ@cincinnati-oh.gov.



HOW TO DO BUSINESS WITH CMHA PRESENTS DEVELOPMENT OPPORTUNITIES FOR BUSINESSES

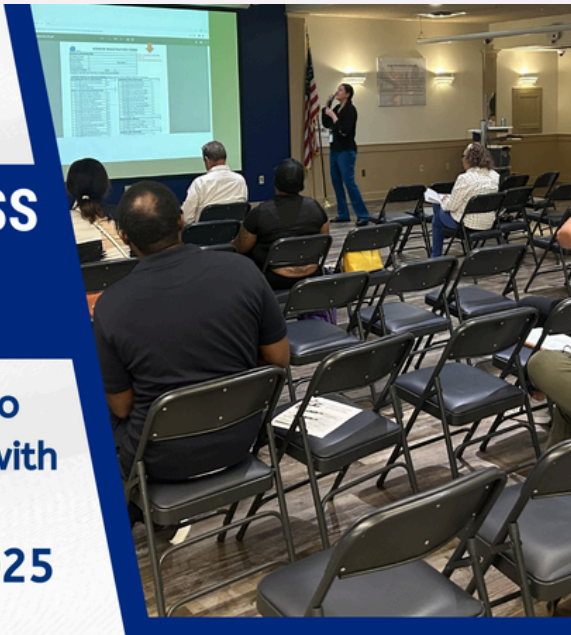
CMHA is holding a How to Do Business with CMHA event in conjunction with Development and Construction on **October 6**. Contractors interested in working with CMHA on development and construction projects will hear about what's coming up in the pipeline. It also opens the door for small businesses to grow and expand throughout Hamilton County and Southwest Ohio.



HOW TO DO BUSINESS WITH **CMHA**

Here's Your Opportunity to
Learn How to Do Business with
CMHA

Monday, October 6, 2025
10 a.m.- noon



Agenda

- ✓ 10 a.m.-10:30 a.m. How to Do Business with CMHA
- ✓ 10:30 a.m.-11 a.m. CMHA Development Opportunities
- ✓ 11:00 a.m.- noon Networking with community partners

Join Us

*Join Cincinnati Metropolitan Housing Authority on Monday, October 6, at 10 a.m. for a presentation about upcoming Development Project Opportunities. This is also a good opportunity to network with our Community Partners **The presentation will be located at 1635 Western Avenue in the auditorium***



*Register by
scanning the
QR code*

Contact Us:

- 📞 513-721-4580
- 🌐 www.cintimha.com
- 📍 1627 Western Avenue,
Cincinnati, OH 45214

WAYS TO PAY RENT TO CMHA



How Do I Pay My Rent to CMHA?

CMHA can no longer process mailed payments (checks or money orders) to the PO Box. See other options below.

- 1 ACH** **FREE**
A checking or savings account is required! The payment is automatically deducted from a checking or savings account. Enrollment can be set up in Rent Café or a form from CMHA Finance or Property Managers. You **MUST** take the form to your bank for the account information.
 - 2 CMHA website with US Bank** **FREE**
Go to CMHA's website: clintmha.com and click on the **Pay Rent** button. Click on **Make Online Payment**. This will take you to CMHA online payment with US Bank. Enter account number, removing the letter (b,t,d,f) and adding two zeros in front - example t0151308 to 00051308. Enter the last 4 digits of your social security number and click log-in.
 - 3 Rent Café Payments - YOU MUST REGISTER**
Once you register for Rent Café, you will be able to click on the Pay My Rent tab to enter your credit or debit card number to quickly and easily pay your rent. There is a **2.95% convenience fee on each payment**. You will receive a confirmation number, and it will show in your RC account.
 - 4 Pay Near Me - Kroger, Walmart, etc**
You may pay your rent at a designated location near you. Walmart, CVS, 7 Eleven, and Kroger locations offer the ability to make a payment with cash. **You must log into Rent Café and get a mobile barcode, which will be the same one you will use every time you pay this way.** Show the barcode to the cashier. **A \$4.99 convenience fee will be added to your payment.**
- clintmha.com 513-977-5947

CMHA transitioned to **Rent Café** several months ago to accept rent payments, process documents, and create work orders. All residents should be setting up accounts or working with property management to assist in this process. The deadline for creating your account is **October 31, 2025**.

There are several ways that residents can pay rent through the Rent Café platform, including ACH payments, where residents can provide their bank account information (checking) to have automatic payments deducted every month. Debit and Credit Card payments are also available through Rent Café.

The last available payment option is a "WIP" or walk-in payment for those looking to submit a physical check or money order to local locations (Kroger, Walgreens, Walmart, etc.). The process includes the resident using their assigned barcode, available on their Rent Café account, to scan and process their rent payment.

ASSET MANAGEMENT ENCOURAGES RESIDENTS TO PARTICIPATE IN RENT CREDIT PROGRAM!

Asset Management began a Rent Credit Program to assist residents who want to do work around their properties to assist in their rental obligations.

The residents will apply for the program with their property managers and agree on a wage. The income is then credited to the resident's account monthly. Residents cannot earn more than the monthly rent they owe.

Some jobs that residents can choose are:

Grounds clean-up
Beautification and Landscaping
Janitorial

Rent Credit for Work

CMHA is offering opportunities to CMHA residents to work for rental credits.

How it works: The resident works so many hours based on an agreed wage, and the income is credited to the resident's account monthly. The maximum amount earned can not be greater than the amount of rent paid per month.

Available positions now:
Grounds pick up
Beautification/Landscaping
Janitorial

Responsibilities will vary by site. For any questions, reach out to your Property Manager

MUST be in good standing

Scan the QR Code if interested!





IMPORTANT NOTICE: NON-PAYMENT OF RENT MAY CAUSE EVICTION

CMHA strongly encourages residents who are behind on their rent to contact their property managers. Residents are being notified with 30-day notices and 3-day notices of eviction for non-payment of rent. CMHA is willing to work with you to agree on terms for a repayment agreement. There are ways that residents can avoid eviction.

1. Residents: if you lose your job or source of income, your rent can be decreased. You **MUST** see your Property Manager.
2. Residents: CMHA is willing to work with you on repayment agreements, but you **MUST** meet with your Property Manager.
3. Residents may voluntarily move out of the unit to avoid eviction on their records.
4. Other assistance resources are available and can be found directly on our website

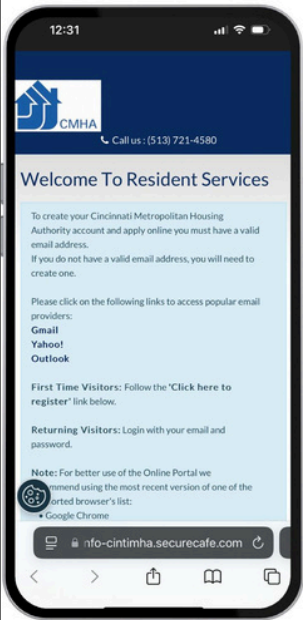
All Residents Required to Sign Up for Rent Cafe

CMHA Asset Management/Public Housing and Touchstone Properties residents are required to register on Rent Cafe to pay rent, submit work orders, and submit recertification documents.

Cincinnati Metropolitan Housing Authority

Rent Café is Here!

You can get your personal Tenant Code from your Property Manager, if you are not signed up already!



What does this mean for you?

- A simpler way to pay your rent
- Faster ways in uploading documents for recertification
- An all-in-one system that allows you to see work orders placed, documentation required, and rent statements with CMHA



**SCAN HERE TO
VISIT THE CMHA
RENT CAFE
WEBSITE**

FOLLOW US ON SOCIAL MEDIA

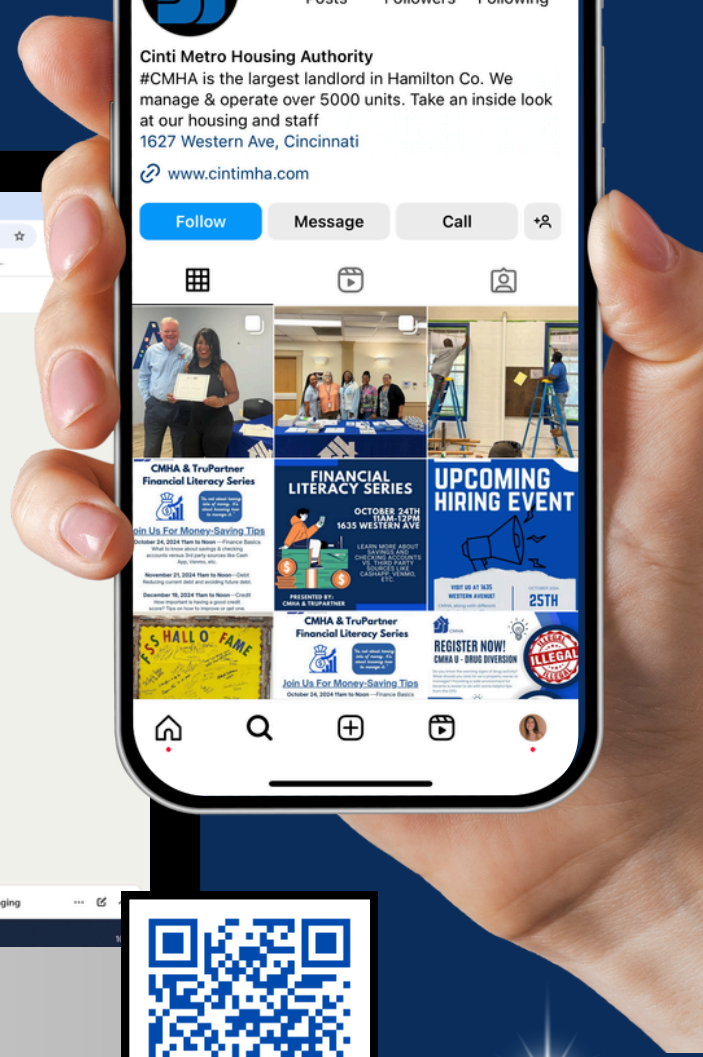
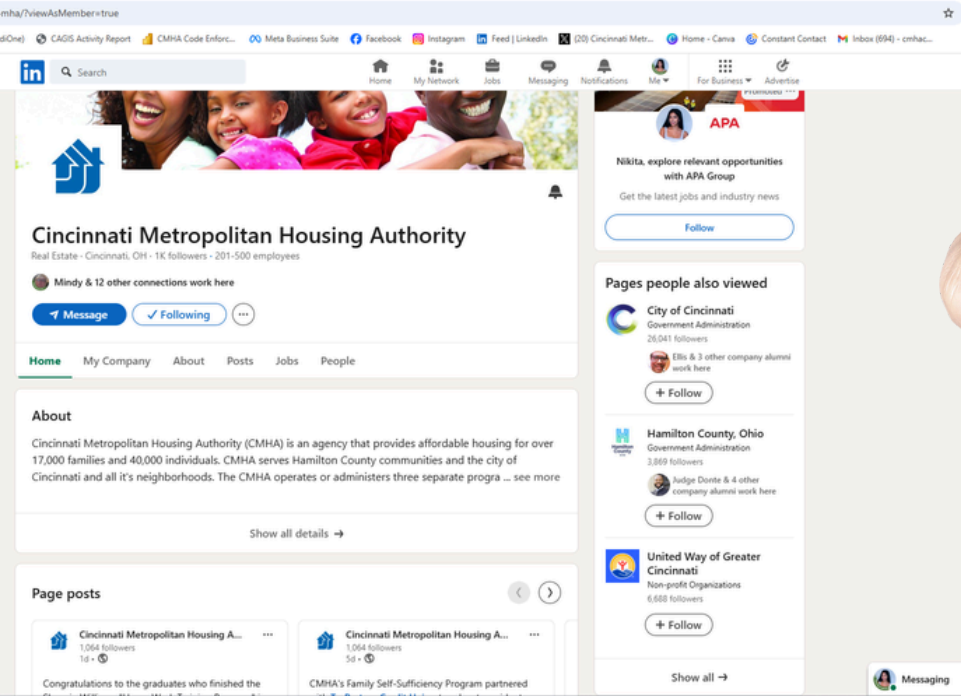


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