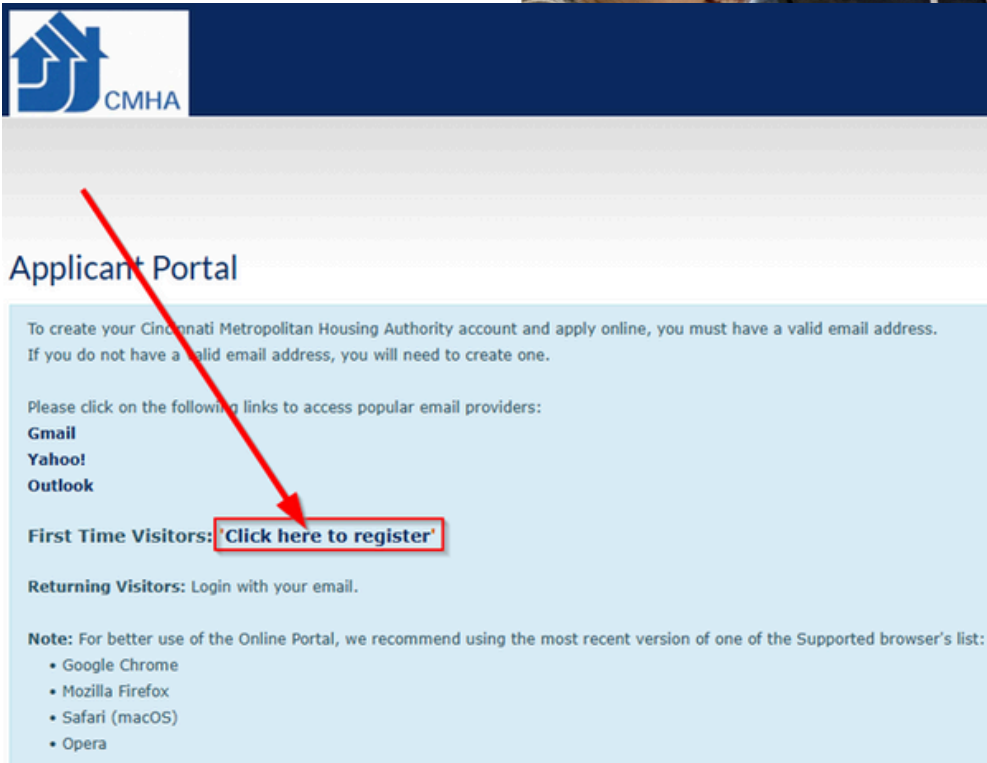
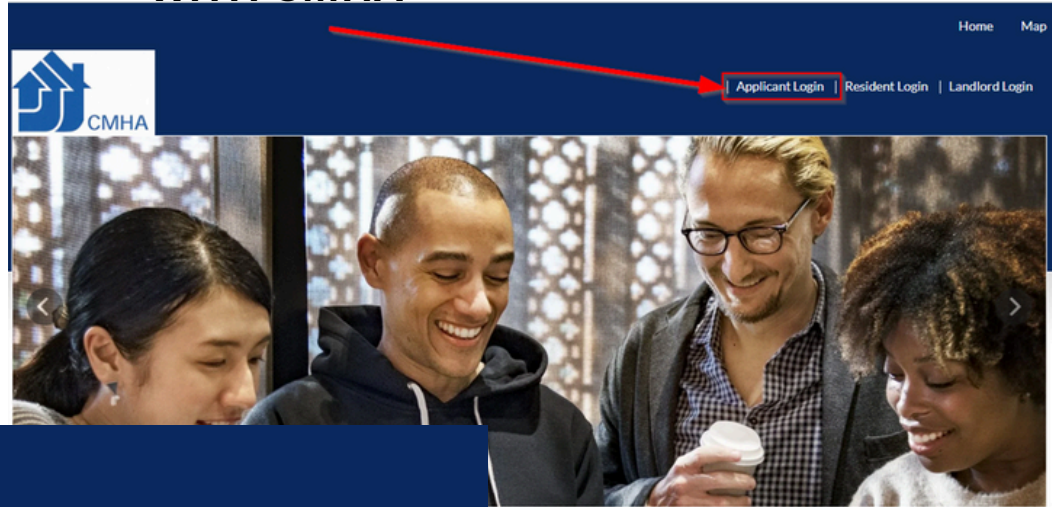


PBV Applicant Registration in Rent Cafe/Portal

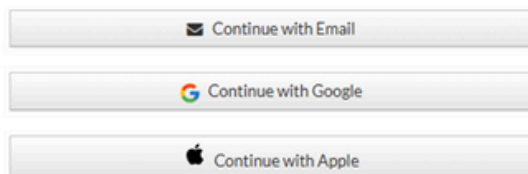
IF YOU HAVE AN EXISTING RENT CAFE ACCOUNT BUT NOT REGISTERED WITH CMHA

1. Navigate to the [HTTPS://MYINFO.CINCENTIMHA.COM/](https://myinfo.cincinnati.gov/ntimha.com/)

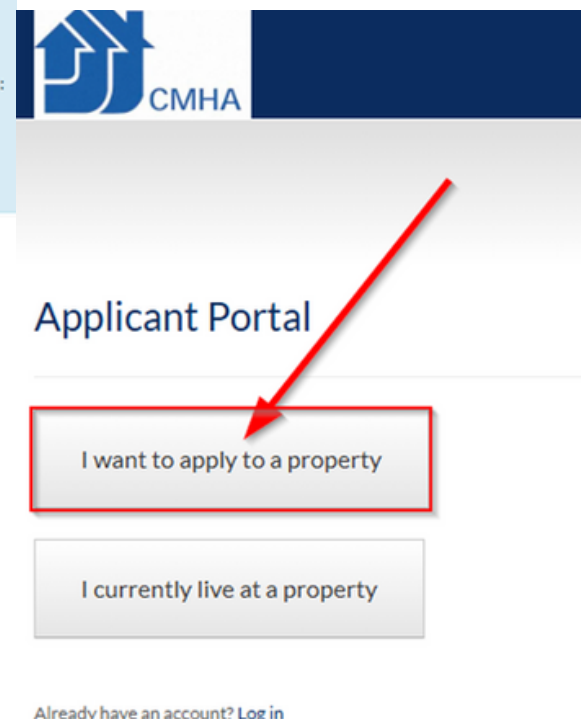
2. Select the “Applicant Login” link in the top



3. Click on the “Click here to register” link just below the Forgot password? Link above the Login In button:



4. Click on “I want to apply to a property”





Applicant Portal

I have a registration code

I do NOT have a registration code

Already have an account? [Log in](#)

5. Click on “**I do not have a registration code**”

6. Fill out Personal Details and Account Information:

Personal Details

First Name*

Last Name*

SSN** (If you do not have a SSN, please enter 000-000-0000)

Confirm SSN**

Phone (Home)*

Hi!

Good news! It looks like you have an existing account tied to your email address (mcd*****@gmail.com) with the following details.

An Applicant for a property located in CINCINNATI, OH.

An Applicant for a property located in CINCINNATI, OH.

A Resident in a property located in CHICAGO, IL.

Why am I seeing this?

[More FAQs](#)

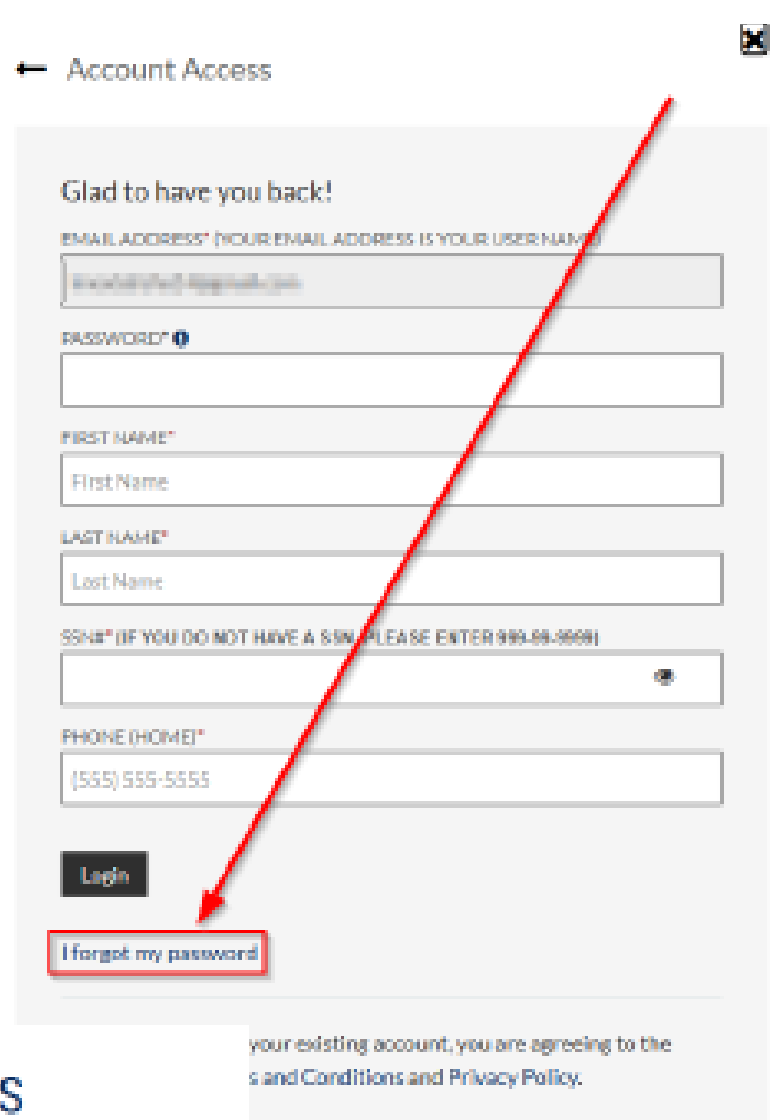
Use my existing account!

[Create a new account with a different email address](#)

7. If you get a pop-up window that says “Hi! You have an existing account”
Click “**Use my existing account!**”

8. IF YOU KNOW the password to the existing account (Or just finished going through the password reset

**instructions below)
please proceed to step 11.
IF YOU DO NOT KNOW the password to the account click on the “I forgot my password” link at the bottom of this window:**



Account Access

Glad to have you back!

EMAIL ADDRESS* (YOUR EMAIL ADDRESS IS YOUR USER NAME)

PASSWORD*

FIRST NAME*

LAST NAME*

SSN* (IF YOU DO NOT HAVE A SSN PLEASE ENTER 999-99-9999)

PHONE (HOME)*

Login

I forgot my password

your existing account, you are agreeing to the s and Conditions and Privacy Policy.

WELCOME TO RESIDENT SERVICES

Password Retrieval

* indicates required fields.

Email*

Email@email.com

This site is protected by reCAPTCHA and the Google
Privacy Policy and Terms of Service apply.

Submit

[Click here to Sign In.](#)

The Password Retrieval screen comes up. Enter in your email address in the Email field and click Submit



← Account Access

Glad to have you back!

EMAIL ADDRESS* (YOUR EMAIL ADDRESS IS YOUR USER NAME)

crystal421jasper@icloud.com

FIRST NAME*

First Name

LAST NAME*

Last Name

SSN#* (IF YOU DO NOT HAVE A SSN, PLEASE ENTER 999-99-9999)



PHONE (HOME)*

(555) 555-5555

Email a Link to Login

By connecting your existing account, you are agreeing to the
Terms and Conditions and Privacy Policy.

10. The system will send
an email with a link to
LOGIN