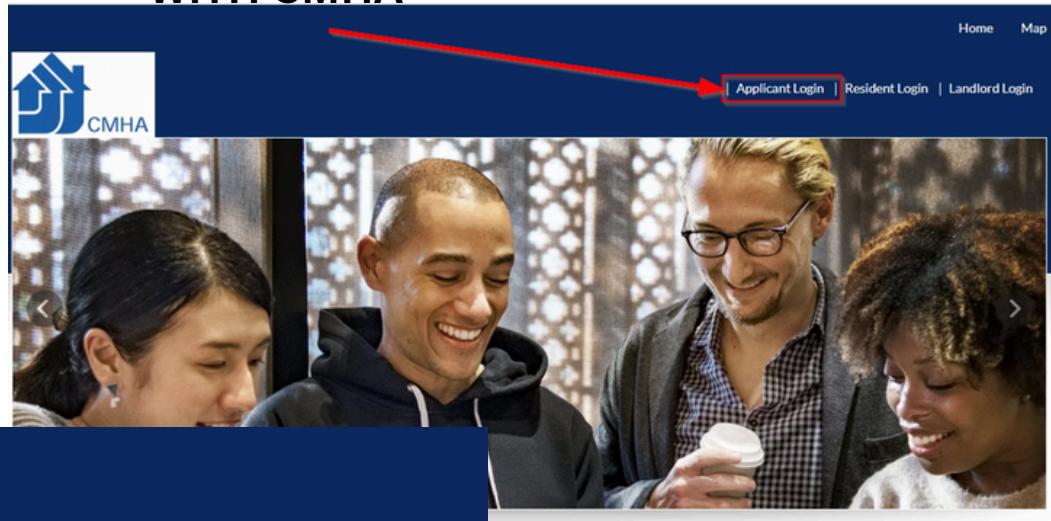


PBV Applicant Registration in Rent Cafe/Portal

IF YOU HAVE AN EXISTING RENT CAFE ACCOUNT BUT NOT REGISTERED WITH CMHA

1. Navigate to the
[HTTPS://MYINFO.CI
NTIMHA.COM/](https://myinfo.cntimha.com/)

2. Select the
“Applicant Login”
link in the top



Applicant Portal

To create your Cincinnati Metropolitan Housing Authority account and apply online, you must have a valid email address. If you do not have a valid email address, you will need to create one.

Please click on the following links to access popular email providers:

[Gmail](#)
[Yahoo!](#)
[Outlook](#)

First Time Visitors: [Click here to register](#)

Returning Visitors: Login with your email.

Note: For better use of the Online Portal, we recommend using the most recent version of one of the Supported browser's list:

- Google Chrome
- Mozilla Firefox
- Safari (macOS)
- Opera

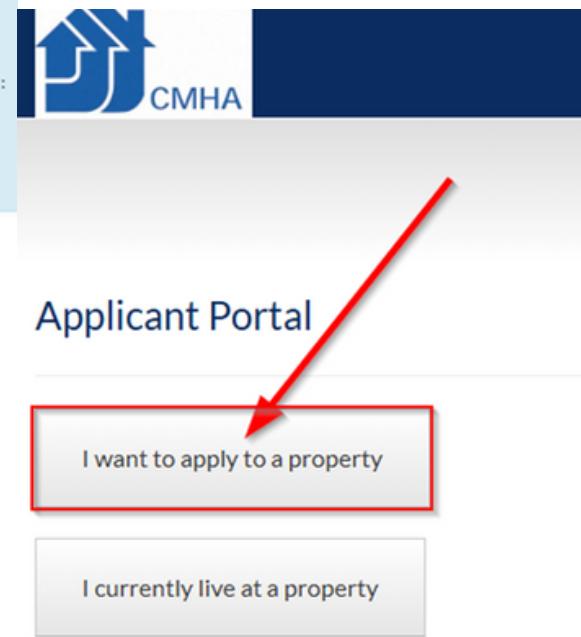
Continue with Email

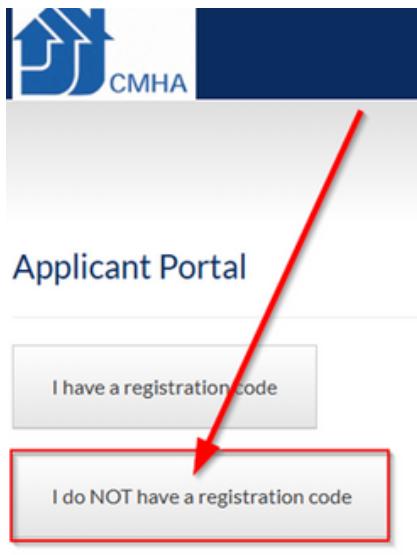
 Continue with Google

 Continue with Apple

4. Click on “I want to apply to a property”

3. Click on the “Click here to register” link just below the Forgot password? Link above the Login In button:





5. Click on “I do not have a registration code”

6. Fill out Personal Details and Account Information:

Personal Details

First Name*	<input type="text"/>
Last Name*	<input type="text"/>
Email* (We'll send you an email to help you create a new account)	
<input type="text"/>	
Confirm Email*	
<input type="text"/>	
Phone (Home)*	
<input type="text"/>	

Hi!

Good news! It looks like you have an existing account tied to your email address cmha*****@gmail.com with the following details.

An Applicant for a property located in CINCINNATI, OH.

An Applicant for a property located in CINCINNATI, OH.

A Resident in a property located in CHICAGO, IL.

Why am I seeing this?

More FAQs

Use my existing account!

Create a new account with a different email address

7. If you get a pop-up window that says “Hi! You have an existing account” Click “Use my existing account!”

8. IF YOU KNOW the password to the existing account (Or just finished going through the password reset instructions below) please proceed to step 11. IF YOU DO NOT KNOW the password to the account click on the “I forgot my password” link at the bottom of this window:

← Account Access

Glad to have you back!

EMAIL ADDRESS* (YOUR EMAIL ADDRESS IS YOUR USER NAME)

testuser123@gmail.com

PASSWORD* 

FIRST NAME* 

FirstName

LAST NAME* 

Last Name

SSN#* (IF YOU DO NOT HAVE A SSN, PLEASE ENTER 999-99-9999)

999-99-9999

PHONE (HOME)*

(555) 555-5555

Login

[I forgot my password](#)

By creating an account, you are agreeing to the [Terms of Service](#) and [Conditions](#) and [Privacy Policy](#).

WELCOME TO RESIDENT SERVICES

Password Retrieval

* indicates required fields.

Email* 

Email@email.com

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

 Submit

[Click here to Sign In.](#)

The Password Retrieval screen comes up. Enter in your email address in the Email field and click Submit

← Account Access

Glad to have you back!

EMAIL ADDRESS* (YOUR EMAIL ADDRESS IS YOUR USER NAME)

crystal421jasper@icloud.com

FIRST NAME*

First Name

LAST NAME*

Last Name

SSN#* (IF YOU DO NOT HAVE A SSN, PLEASE ENTER 999-99-9999)



PHONE (HOME)*

(555) 555-5555

Email a Link to Login

By connecting your existing account, you are agreeing to the
Terms and Conditions and Privacy Policy.



**10. The system will send
an email with a link to
LOGIN**